



Dr. Arvin Mehta | Dr. Roderic Panzer
1980 Alamo Drive, Suite A | Vacaville, CA 95687-6100
Phone 707.449.3777 | Fax 707.449.0754
www.vacavalleydental.com

ABOUT DENTAL INSURANCE

We are happy to cooperate with individuals who are covered by dental insurance, and we will submit your dental claims to your carrier on your behalf.

Dental insurance is often confusing and misunderstood. Perhaps we can answer some of your questions by the following explanation of how dental insurance works.

Dental insurance is a contract between the patient and the insurance carrier, for reimbursement of some of the cost of dental services.

The amount of reimbursement is dependent on the type of policy your company has purchased. Some policies pay a percentage of the dentist usual and customary fees. With some policies, payment is based on a fee schedule that may or may not coincide with our fees. Different policies pay different percentages of fees for different procedures. Most policies have a “deductible” that must be met before they pay their percentage.

Our office, in an attempt to give you as much information as possible, tries to “track” most of the insurance policies so that we may give you an **estimate** of what your carrier **may** reimburse you. Since policies often change, or they provide incorrect information, or change procedure codes, we can only give you an **estimate** of what we believe your share of our fees will be. We **cannot guarantee** these estimates are accurate.

Patients are responsible for the unpaid balance, regardless of what the insurance ultimately pays.

Please carefully read your dental insurance policy so that you may understand the type of policy you have. We will assist you in trying to receive the maximum benefit from your insurance, but ultimately the amount of insurance reimbursement is in the contract between you and the carrier, and does not affect our treatment plan, the fees we charge, or your responsibility for the total fees charged.

We appreciate the trust you’ve placed in our office by choosing us to treat your dental needs. We will do all we can to make your experience here as comfortable as possible. We will also help you, as best we can, in dealing with your dental insurance.