

An Important Notice to All United Concordia Tricare Patients

As of May 1, 2012, United Concordia will no longer be your insurance carrier for dental coverage. Metlife has been awarded the new Tricare contract. Rest assured, Dr. Dooley and our staff members are aware of the upcoming change and have been making preparations for the event for quite some time!

To maximize your benefits with United Concordia before the switch, we recommend you make sure you've had your regular visits and any fillings, crowns, or other work recommended performed **BEFORE APRIL 30, 2012**. This will minimize the likelihood of confusion between insurance companies and lessen the chance you will be responsible for what insurance *should* pay.

We know you may have questions. Below we've answered a few we've been hearing. PLEASE DO NOT HESITATE to call us if you have any other concerns.

Q. Will Dr. Dooley be part of the new plan?

A. Yes, Dr. Dooley will be a provider on the new Metlife TRDP list.

Q. Will my out of pocket costs go up?

A. We have not been given a copy of the patient plan with Metlife. Ask your superior or the representative handling benefits before you sign up to make an informed decision. As always our office will check your benefits and provide the most accurate co-pay information possible.

Q. What do I, the patient, need to do?

A. Very little. Make sure you've chosen the best plan offered for your family's needs. Coverage should be seamless during the transition. Bring any new insurance cards with you to your next appointment.