



Dental Insurance Policies

Your dental plan is a benefit provided by your employer. We try to accurately inform you of those benefits, but as insurance companies clearly state, “benefit information is not a guarantee of payment.” You can expect the carrier (insurance company) to reimburse a portion of our fee. That portion is determined by the contract between your employer and the insurance company. The higher the premium paid by your company, the more generous the reimbursement.

Although we are not a party to the contractual arrangement with your insurance company, we do want to help you receive the maximum reimbursement to which you are entitled. As a convenience to you we will help you process your insurance claims in order for you to receive this maximum benefit. We will also gladly provide dental x-rays and a written diagnostic report should your insurance company have any questions about the services provided.

At all times, you can be confident that we will always provide you with our best services without regard to the limitations imposed by your insurance coverage. To do otherwise would violate our contract with you – a contract we feel morally obliged to honor. Please read over our policies concerning dental insurance and sign below. If you have any questions, please feel free to ask. We are here to help you.

Dental Insurance Agreement

- You are responsible for knowing whether your dental plan covers our services. There are customer service numbers on your insurance card or ask your employer.
- Estimated amount of patient portion is due at the time of service.
- Insurance policies are contracts between you and your insurance company. We file claims as a courtesy and try to help with problems, but you will need to resolve those beyond our control. If insurance is not paying within a reasonable time you will be responsible for full payment.
- We will provide a courtesy filing of your secondary insurance; however, you may still be responsible for what your primary insurance does not cover if there are delays with your secondary insurance.
- Our office is IN network with the following companies: Aetna, Assurant, United Concordia, MetLife, and Delta Dental.
- If you are covered by Blue Cross and Blue Shield Federal, payment is due in full the day services are rendered, as both of these companies reimburse you directly.

SIGNATURE

DATE