

Date \_\_\_\_\_

First Name \_\_\_\_\_ M \_\_\_\_\_ Last \_\_\_\_\_ Cell \_\_\_\_\_ Home \_\_\_\_\_

Preferred name \_\_\_\_\_ E-mail \_\_\_\_\_ @ gmail hotmail yahoo msn icloud aol comcast.net

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_

Social Security# \_\_\_\_\_ Birth date: \_\_\_\_\_ Age \_\_\_\_\_ Male \_\_\_\_\_ Female \_\_\_\_\_

Best way to confirm your appointments? Phone Call \_\_\_\_\_ Text \_\_\_\_\_ Email \_\_\_\_\_

Employer \_\_\_\_\_ Emergency contact \_\_\_\_\_ Phone \_\_\_\_\_

Former Dentist \_\_\_\_\_ Phone \_\_\_\_\_ Date of last Exam \_\_\_\_\_

Whom can we thank for referring you to our practice? Another Patient (Name) \_\_\_\_\_

Internet \_\_\_\_\_ Location \_\_\_\_\_ Our Website \_\_\_\_\_ Facebook \_\_\_\_\_ Work \_\_\_\_\_ Insurance Co \_\_\_\_\_ Other \_\_\_\_\_

**Check if you have any concerns with the following:**

**Periodontal**

- \_\_\_\_\_ Bad Breath
- \_\_\_\_\_ Periodontal treatment
- \_\_\_\_\_ Bleeding gums
- \_\_\_\_\_ Food collection between the teeth
- \_\_\_\_\_ Loose teeth

**Esthetics**

- \_\_\_\_\_ Color/Whiteness
- \_\_\_\_\_ Straightness of teeth
- \_\_\_\_\_ Broken fillings
- \_\_\_\_\_ Size/Length of teeth
- \_\_\_\_\_ Old and discolored fillings

**Function**

- \_\_\_\_\_ Clicking or popping jaw
- \_\_\_\_\_ Sensitivity to sweets
- \_\_\_\_\_ Grinding or clenching teeth
- \_\_\_\_\_ Sensitivity to hot / cold
- \_\_\_\_\_ Occlusion/Bite

Any dental concerns today? \_\_\_\_\_ Yes \_\_\_\_\_ No *Explain* \_\_\_\_\_

Do you have dental Anxiety? \_\_\_\_\_ Yes \_\_\_\_\_ No *If yes what has helped* \_\_\_\_\_

What do you do on a routine basis to take care of your teeth \_\_\_\_\_

What about the appearance of your smile would you change \_\_\_\_\_

Are you interested in whitening your teeth? \_\_\_\_\_ Yes \_\_\_\_\_ No What has your experience been with whitening aids? \_\_\_\_\_

If you have Joint Pain what makes it hurt? \_\_\_\_\_

Do you use tobacco Products? \_\_\_\_\_ Yes \_\_\_\_\_ No *If yes what type and how long* \_\_\_\_\_

**Medical History**

**Pre-medication:** Any history of the following: **Artificial Joints** \_\_\_\_\_ **Mitral Valve** \_\_\_\_\_ **Heart Murmur** \_\_\_\_\_ **Rheumatic/Scarlet Fever** \_\_\_\_\_

Have you ever been instructed by a physician to take an **antibiotic** (Pre-med) before dental procedures? Yes \_\_\_\_\_ No \_\_\_\_\_ Unsure \_\_\_\_\_

**Do you have High Blood Pressure?** Yes \_\_\_\_\_ No \_\_\_\_\_ If yes, is it controlled well and how? \_\_\_\_\_

**BP** \_\_\_\_\_ / \_\_\_\_\_ (taken in office) **2<sup>nd</sup> BP** \_\_\_\_\_ / \_\_\_\_\_

**Are you currently being treated by a Physician?** Yes \_\_\_\_\_ No \_\_\_\_\_ Physician's Name: \_\_\_\_\_ Phone # \_\_\_\_\_

If yes, Please explain \_\_\_\_\_

**Check if any of the following apply:**

- |                     |                              |                                     |                                 |
|---------------------|------------------------------|-------------------------------------|---------------------------------|
| _____ Pregnant      | _____ AIDS / HIV Positive    | _____ Epilepsy                      | _____ Material Allergies        |
| _____ Nursing       | _____ Artificial Joints      | _____ Fainting                      | _____ Osteoporosis              |
| _____ Birth Control | _____ Arthritis              | _____ Food Allergies                | _____ Pacemaker / Heart Surgery |
| _____ CPAP          | _____ Asthma                 | _____ Glaucoma                      | _____ Psychiatric Care          |
| _____ Sleep Apnea   | _____ Anxiety                | _____ Headaches                     | _____ Respiratory disease       |
| _____ Dry mouth     | _____ Back Problems          | _____ Heart Murmur                  | _____ Rheumatic Fever           |
| _____ Parkinsons    | _____ Blood Disease          | _____ Hemophilia/Prolonged bleeding | _____ Stomach problems          |
| _____ Other         | _____ Cancer                 | _____ Hepatitis                     | _____ Surgical Implant          |
|                     | _____ Chemical Dependency    | _____ High Blood Pressure           | _____ Thyroid Disease           |
|                     | _____ Chemotherapy/Radiation | _____ Jaw Pain                      | _____ Tobacco Habit             |
|                     | _____ Circulatory problems   | _____ Kidney / Liver Disease        | _____ Tuberculosis              |
|                     | _____ Diabetes               | _____ Mitral Valve Prolapse         | _____ Venereal Disease          |

Do you have any history of being treated with **Bisphosphonates** (Fosamax, Boniva, Actonel, Skelid)? \_\_\_\_\_

Do you have any health problems that need further clarification? If yes please explain: \_\_\_\_\_

**List drug allergies**, if any: \_\_\_\_\_

List any **medications** you are taking: \_\_\_\_\_

X

**Print Name of Patient**

**Patient / Guardian Signature**

**Date**

## Insurance Information

(Self, Spouse, Partner, Parent information required)

### Primary Insurance Plan

Name of Insured: \_\_\_\_\_ Is insured a patient?  Yes  No  
 Insured Date of Birth: \_\_\_\_\_ Social Security # \_\_\_\_\_  
 Home Phone #: \_\_\_\_\_ Cell #: \_\_\_\_\_  
 Insured Employer Name: \_\_\_\_\_  
 Patient's relationship to Insured:  Self  Spouse  Child  Other \_\_\_\_\_  
 Insured Plan name, address and phone #: \_\_\_\_\_

### Secondary Insurance Plan

Name of Insured: \_\_\_\_\_ Is insured a patient?  Yes  No  
 Insured Date of Birth: \_\_\_\_\_ Social Security # \_\_\_\_\_  
 Home Phone #: \_\_\_\_\_ Cell #: \_\_\_\_\_  
 Insured Employer Name: \_\_\_\_\_  
 Patient's relationship to Insured:  Self  Spouse  Child  Other \_\_\_\_\_  
 Insured Plan name, address and phone #: \_\_\_\_\_

### Consent Statement

**Your first visit:** To insure quality care, all new patients will receive a complete examination of their oral tissue and teeth. We will also take comprehensive x-rays, measure the supporting gums to evaluate the health of you tissue, and screen for oral cancer. We may also include other diagnostic aids, such as study models, photographs, etc., to help determine the type of cleaning and treatment you will need.

I hereby authorize and request the performance of dental services for myself or for: \_\_\_\_\_.

I also give my consent to any advisable and necessary dental procedures, medications or anesthetics to be administered by Dr. Jensen or his supervised staff for diagnostic purposes or dental treatment. These records may include study models, photographs, x-rays, and blood studies. I understand and acknowledge that I am financially responsible for the services provided for myself or the above names, regardless of insurance coverage. Treatment plans involving extended credit circumstances are subject to a credit check. I also understand that the treatment estimate presented to me is only an estimate. Occasionally, the need may arise to modify treatment, and in such a case, I will be informed of the need for additional treatment, and it's fee modification.

**I understand this office will help me utilize my insurance benefits. Ultimately I am responsible for knowing my insurance plan and paying all balances less after insurance pays.**

To the best of my knowledge the information provided in this form is accurate.

\_\_\_\_\_ X \_\_\_\_\_  
**Print Name of Patient** **Patient / Guardian Signature** **Date**



Millwood Family Dental  
Mark A. Jensen, DMD  
3018 North Argonne  
Spokane, WA 99212  
(509) 928-5444

## Financial Policy

We are proud that our fees reflect the excellent service and care we provide. Dental treatment is an excellent investment in an individual's medical & psychological well-being.

In order to make your treatment affordable, we have set up the following financial arrangements for our patients.

- We accept Cash or Check
- We accept Visa, MasterCard, Discover, & American Express
- Care Credit – Payments can be set up for an extended period of time; interest rates do apply depending on length of loan. (OAC)

A 5% courtesy reduction will be applied towards the appointment if co-payment is over \$500 and is paid in full (with cash or check, **insurance co-pays are not included**) prior to the scheduled appointment.

**\*\*\* PAYMENT IS DUE ON THE DAY OF TREATMENT \*\*\***  
(Less estimated insurance payment)

We are happy to process most insurance claims. Each plan utilized in our office has different percentages, deductibles, maximums, procedures covered and varying fees that the plan will allow. We will do our very best to make as close a calculation as possible regarding what your insurance plan will cover. However, as we cannot estimate precisely, there may be variances for which the patient is individually responsible. Your dental benefits are determined by a contract between your employer and the insurance company.

## Cancellation Policy

**We require a 24 hour notice to cancel appointments to avoid a \$50 cancellation fee**

We understand that sometimes circumstances arise that prevent patients from keeping their appointments. It happens to the best of us! If you find it impossible to keep an appointment, please notify our office within 24 hours of your appointment. With this prior notice, we can reschedule your appointment and let another patient have the appointment time originally reserved for you. We request this courtesy because it allows us to see our patients promptly. It also helps us provide more affordable dental care for all of our patients.

**\*\*\*If you are unable to give us 24 hour notice, we reserve the right to charge \$50 for missed appointments ( )**  
Patient/Guardian Initials

We appreciate your cooperation and understanding.

Thank you for reviewing our financial and office policies. Feel free to ask Dr. Jensen or his team any questions you may have regarding the above policies.

*I have read, understand and agree to the above financial and office cancellation policies.  
I authorize my insurance company to pay my dental benefits directly to Millwood Family Dental.*

.....  
\_\_\_\_\_ X \_\_\_\_\_  
**Print Name of Patient**                      **Patient / Guardian Signature**                      **Date**



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**Acknowledgment of Receipt of Statement of Privacy Practices**

I acknowledge that I have received a copy of the Statement of Privacy Practices for the office of Millwood Family Dental. The Statement of Privacy Practices describes the types of uses and disclosures of my protected health information that might occur in my treatment, payment for services, or in the performance of office health care operations. The Statement of Privacy Practices also describes my rights and the responsibilities and duties of this office with the respect to my protected health information. The Statement of Privacy Practices is also posted in the facility.

Millwood Family Dental reserves the right to change the privacy practices that are described in the Statement of Privacy Practices. If privacy practices change, I will be offered a copy of the revised Statement of Privacy Practices at the time of my first visit after the revisions become effective. I may also obtain a revised Statement of Privacy Practices by requesting that one be mailed to me.

**Additional Disclosure Authority**

In addition to the allowable disclosures described in the Statement of Privacy Practices, I hereby specifically authorize disclosure of my protected health care information to the persons indicated below:

- ANY MEMBER OF MY IMMEDIATE FAMILY                      YES\_\_\_      NO\_\_\_
- SPOUSE ONLY    YES\_\_\_      NO\_\_\_
- OTHER (please specify)\_\_\_\_\_                      YES\_\_\_      NO\_\_\_

\_\_\_\_\_ X \_\_\_\_\_  
**Print Name of Patient**                      **Patient / Guardian Signature**                      **Date**

**Office Use Only Below This Line**

**Record of Acknowledgement Not Obtained:**

( ) Provided Prior to Treatment    Yes\_\_\_ No\_\_\_    Date Provided: \_\_\_\_\_

**Reason for Denial:**

- ( ) Individual Refused to Sign                      ( ) Needed more time to review Statement of Privacy Practices
- ( ) Unable to Sign                                      ( ) Wanted to consult with another person prior to signing
- ( ) Reason Not Given                                      ( ) Other (Explain) \_\_\_\_\_