

Ronald S. Noriesta D.D.S.

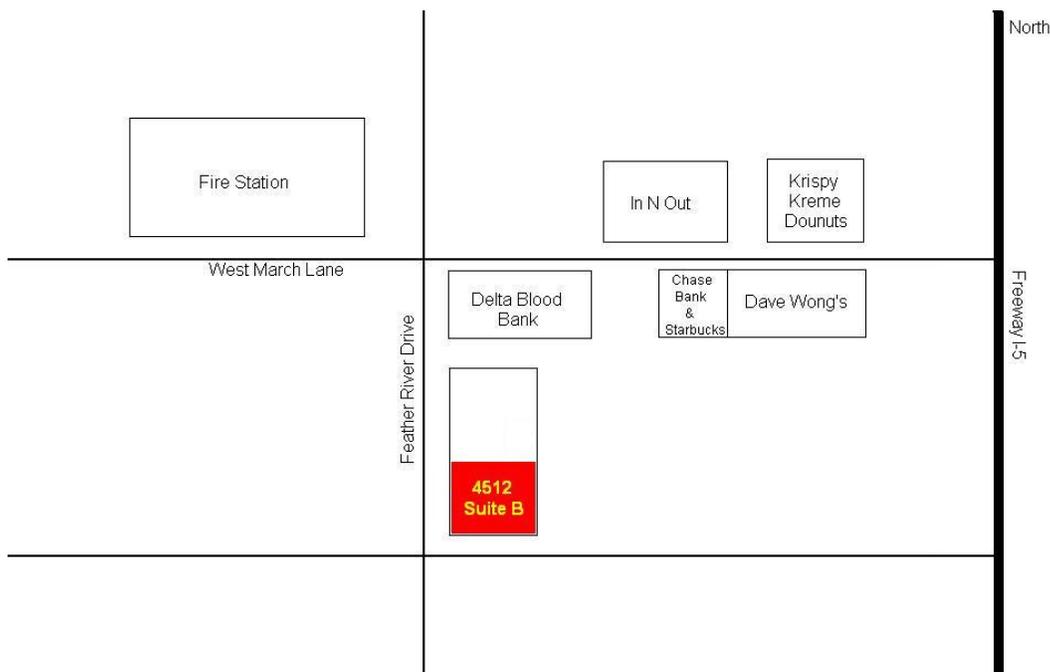
4512 Feather River Drive, Suite B
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(209)472-7500

Dear Friend,

Thanks so much for calling my office. I hope any questions you may have had were answered and that your needs were met. If they were not, I do want to know about them.

I appreciate your call and quite honestly, I'd love to have you as a patient here. My goal is to provide the least amount of dentistry in a lifetime by using the longest lasting restorations available. I'm confident that once you try our office, you'll want to become a regular patient here.

We look forward to meeting you at your scheduled appointment. For your convenience, just follow the map to our office:



See you soon!!

Warmly,

Dr. Ronald Noriesta

Your Initial Visit

Your first visit to our office will usually consist of an oral examination, complete full mouth series of X-rays, and a professional teeth cleaning. If you are coming to us from another dental office, we may request recent X-rays from your previous dentist.

Your oral examination will involve a soft tissue examination and an oral cancer screening. This involves visually checking all the surfaces of the mouth. Oral cancers typically occur in areas of the mouth not normally visible like under the tongue and the floor of the mouth and usually are not painful. This makes it very easy to overlook and as you know, catching it early will greatly affect the prognosis. I will also check for signs of gum disease, and finally, cavities and any failing dental work.

Your dental prophylaxis will typically involve the use of an “Ultrasonic Cleaner”. This is an instrument that vibrates at a very high frequency and will literally knock the tartar off the surfaces of your teeth with virtually no pain.

If you are coming to us with a very specific dental problem, i.e. toothache or broken tooth, we may have to postpone your teeth cleaning so we can address your immediate problem. Also, a teeth cleaning while you are having a toothache can be very uncomfortable.

Next, I will develop a treatment plan to address any dental problems you may have. This plan will be custom tailored to your needs. Your main concerns will take priority in the treatment plan and I will advise you of anything that needs immediate attention.

I want to make your initial visit as comfortable and productive for you as possible. To increase the efficiency of your stay with us, please arrive a few minutes early to fill out the requisite forms. We look forward to seeing you soon.

The Facts About Dental Insurance

Dear Valued Patient:

Dental insurance is one of the most beneficial and most misunderstood factors in dental treatment today. This explanation will attempt to clear up many common misconceptions about dental insurance.

Dental insurance is a contract between the employer and the patient. It has NO CONNECTION at all to the provider of dental treatment. The extent of coverage varies greatly from company to company, and sometimes even within a company. It has absolutely nothing to do with the level of service provided by the dentist and the fee charged for these services.

An often misunderstood term used by many insurance companies is "UCR". This is an arbitrary fee ceiling at which the insurance company will stop reimbursement. After this ceiling, coverage for a particular procedure will cease. Again, this has nothing to do with the fee charged, but with the level of coverage negotiated by your employer with the insurance company.

We will make every effort possible to assist you with your particular insurance coverage. Although it is not required, we will prepare and submit your insurance claim form at no cost as a courtesy to our patients. We will also provide an estimate that will show expected insurance reimbursement and patient share for every procedure. The patient share will be due at time of treatment unless prior arrangements have been made. Should our estimate of patient share be too high, a refund will be made at the time of payment from the insurance company. Likewise, if the estimate was low, the remainder will be due at that time. Should no insurance payment be made within ninety days of a submitted claim, the fee will become the sole responsibility of the patient.

If you have any further questions concerning dental insurance, please call my office and we will be happy to discuss them with you.

Sincerely,

Ronald S. Noriesta D.D.S.