

## Guarantee

Since 1983

We are often asked, “How long will this ceramic crown – or porcelain veneer - last?” So many factors influence the longevity of dental restorations that our best estimates can never be more than estimates. We **do**, however, fully support your investment in dental health, and we **love** to exceed your expectations. It is, therefore, our pleasure to continue to offer you what we believe to be a *unique* value in dentistry . . .

### Our Part

If the following restorations need replacement within the time period indicated, if the tooth beneath is salvageable, and if you have done your part, returning regularly for routine care of restorations and surrounding gum area (see below), we will, *at no charge*, for as long as we are in practice:

- Replace any crown, onlay, veneer, or bridge with a new crown, onlay, veneer, or bridge of the same type for up to 5 years.
- Replace any white composite filling with composite filling for up to 2 years, with the exclusion of bonding on anterior teeth.
  - The ideal filling is no more than 50% of the tooth. If more than 50% of the tooth has become compromised within the two year time frame, an onlay or crown will be indicated. If indicated, we will credit the full fee originally paid for the composite restoration toward the new onlay or crown. You pay only the difference.

### Exceptions

- It is not possible to guarantee longevity of cosmetic bonding. Impact can break bonding. Replacement is at full fee.
- It is not possible to guarantee longevity of a Maryland or Hugger bridge, although we will instruct you in their care. Both are considered temporary replacement options. Impact can dislodge or break retainer wings.
- It is not possible to guarantee longevity of unilateral snap-on partials. They are temporary replacement options recommended for esthetic or space-retention purposes. Routine occlusal forces create wear.

### Your Part

. . . because achieving and maintaining optimal dental health require a partnership between providers and guest!

- Visit our office a minimum of 2 times per calendar year for exams and professional cleanings - 3 or 4 if we’ve diagnosed a gum condition – so we can manage gum health, assure marginal integrity of restorations, and address problems while they are minimal.
- Carry no outstanding balance over 30 days on any dental work after insurance claims are paid.

## Payment Options

At Meetinghouse Dental Care, we believe in discussing your oral health needs, the investment involved, and our Guest Financial Agreement prior to service. Realizing each person's situation is different, we offer several options to insure you receive the dental care you need.

- We accept cash, personal check, Visa, MasterCard, Discover, American Express.
- For guests who prefer an extended (6 month), no interest, monthly payment plan, we participate with Care Credit. No application fee or down payment, minimal paperwork, 3-5 minute approval. Apply at [www.CareCredit.com](http://www.CareCredit.com). *No senior or prepayment courtesy for this option.*
- We extend a 10% courtesy to all non-insured senior citizens (65 years of age and older) AND to all insured\* senior citizens who choose to pay the practice directly and accept private assignments of benefits. *Not to be combined with other offers. Not valid toward products.*
- We offer uninsured guests a 5% pre-payment accounting courtesy on their investment paid in full by cash or check prior to start of treatment for treatment plans of \$1500 and above. *Not to be combined with senior courtesy.*
- We offer insured\* guests the same 5% pre-payment savings on a **total treatment plan** of \$1500 and above by paying the practice in full by cash or check prior to the start of treatment and accepting private assignments of insurance benefits. *Not to be combined with senior courtesy.*
- We offer insured\* guests a 5% prepayment savings on an **estimated private payment portion** of \$1500 and above by paying the practice in full by cash or check prior to the start of treatment. *Not to be combined with senior courtesy.*
- For procedures requiring 2 visits (bridge, veneers) we accept two equal payments. Three equal payments accepted for procedures requiring 3 visits (partials, dentures). *No prepayment savings apply for this option.* Treatment must be paid in full prior to final delivery.
- Invest as you go. We will prioritize our treatment recommendations for you, and you can complete any non-urgent or elective dental work by spreading appointments over several months or even years.

\* Offer excludes guests with Delta Dental Insurance because we are in-network providers and write off a third to half our fees.

Dental Insurance: If you have dental insurance, we will help you maximize benefits to which you are entitled. We will also estimate coverage and process claims as a courtesy to you. Many variables exist from carrier to carrier (deductibles, annual maximums, allowable fee limitations, non-covered procedures, Usual and Customary Fee Schedules), however, and we cannot guarantee private payment portion estimates as anything other than what they are: estimates. Dental insurance plans support your investment in your dental health rather than cover all procedures completely, and the degree of your coverage will always depend upon the particular contract that you and/or your employer have chosen and the premiums you pay. Ultimately you are responsible for charges incurred. If your insurance carrier has not paid its portion within 30 days from the start of treatment, we may request you contact the company. Often your call will speed the consulting process and the approval of compensation. If your insurance company has not paid its estimated portion within 45 days from start of treatment, we will let you know; you will become responsible for payment to this office at that time. We will continue to support your unpaid claim by satisfying any additional requests from your insurance company, and subsequent reimbursement from your carrier will be made directly to you.

We'll be glad to clarify any aspect of your treatment or financial obligations/ arrangements. As always, we value the privilege of serving you.

*Year after year: named by Consumers' Research Council of America to America's Top Dentists, by Time Magazine and PennsylvaniaDoctorAwards to PA Best Doctors and Dental Award, by Global Health and Pharma to Leading Dental Experts in Pennsylvania Award, by City Beat News to Customer Satisfaction Outstanding Businesses Spectrum Award, by Opencare to Patients' Choice Award, and by the International Association of Dentists to Top Dentists in Hatboro PA*