

**I must say from the minute you walk into the office, the receptionists are so polite, professional and know how to great the public. My hygienist Kayla Giadominicio and Dr. Taras Konanec are a perfect team and are excellent and certainly know their business.**

★★★★★ by CAROL ANNE PASCALE on 2016-07-21

I must say from the minute you walk into the office, the receptionists are so polite, professional and know how to great the public. My hygienist Kayla Giadominicio and Dr. Taras Konanec are a perfect team and are excellent and certainly know their business.

NPS: 

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**The drummond dental group makes me feel at ease, comfortable and the experience ends up being a day at the spa despite the work I have done. Dr. Kovanec and his technicians check over my file, keep me abreast of what needs to be done, prevention has been key towards keeping my gums and teeth healthy despite the issues I have with my gums. Thank you for all the work you do!**

★★★★★ by TERRYANN NIKIDES on 2016-07-21

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## Very friendly and highly competent staff.

★★★★★ by Anon on 2016-07-20

Very friendly and highly competent staff.

NPS: 

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## very good service as always

★★★★★ by RENATE SUTHERLAND on 2016-07-20

very good service as always

NPS: 

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## Le service est personnaliser et professionnels

★★★★★ by ANDRE ROY on 2016-07-19

Le service est personnaliser et professionnels

NPS: 

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**I have been a patient of Drummond Medical for many years and they deserve a 5 star rating. Why you ask? I feel they put the client first. They try to schedule appointments to suit us, they are interested in us as people and listen to our questions with interest and provide answers that are helpful. This is unusual in this new age of medical services where we are often processed rather than treated. Thank you Drummond Dental and keep up the good work.**

★★★★★ by MARTHA SMART on 2016-07-19

I have been a patient of Drummond Medical for many years and they deserve a 5 star rating. Why you ask? I feel they put the client first. They try

to schedule appointments to suit us, they are interested in us as people and listen to our questions with interest and provide answers that are helpful. This is unusual in this new age of medical services where we are often processed rather than treated. Thank you Drummond Dental and keep up the good work.

NPS: 

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**I have been a patient for many years and the service is always 5 stars. Why? Appointments are on time, personnel is courteous and very understanding toward the clients needs. They try to schedule appointments to suit our requirements, and listen to our questions and take the time to provide helpful responses. This is a little unusual in the medical profession in this day and age where time is money and we are often processed rather than treated. Thank you all at Drummond Dental keep up the good work.**

★★★★★ by MARTHA SMART on 2016-07-19

I have been a patient for many years and the service is always 5 stars. Why? Appointments are on time, personnel is courteous and very understanding toward the clients needs. They try to schedule appointments to suit our requirements, and listen to our questions and take the time to provide helpful responses. This is a little unusual in the medical profession in this day and age where time is money and we are often processed rather than treated. Thank you all at Drummond Dental keep up the good work.

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**The staff is courteous, friendly and smiling. The care is very good, Dr Flanagan did procedures on my teeth, I was comfortable throughout. I highly recommend.**

★★★★★ by LYDIA MALYNOWSKY on 2016-07-17

The staff is courteous, friendly and smiling. The care is very good, Dr Flanagan did procedures on my teeth, I was comfortable throughout. I highly recommend.

NPS: 

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**Amazing care for emergency exam from each and every employee I interacted with. Will definitely recommend in future.**

★★★★★ by HANNAH PEARSON on 2016-07-14

Amazing care for emergency exam from each and every employee I interacted with. Will definitely recommend in future.

NPS: 

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**The personal is professional and courteous. This clinic accommodate and take care of there customer all the way.**

★★★★★ by MARIE-JOSEE BARIL on 2016-07-14

The personal is professional and courteous. This clinic accommodate and take care of there customer all the way.

NPS: 

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**Very happy with the professional people and services at DDG.**

★★★★★ by Anon on 2016-07-14

Very happy with the professional people and services at DDG.

NPS: 

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**My treatment went well, no complaints. Hygienist is very professional and efficient.**

★★★★★ by SUSAN BALOGH on 2016-07-12

My treatment went well, no complaints. Hygienist is very professional and efficient.

NPS: 

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**Rehana is great. Cleaning was 10 out of 10 as usual. Very professional and also a terrific person. Silva is the best.**

★★★★★ by SHANE STEPHENSON on 2016-07-12

Rehana is great. Cleaning was 10 out of 10 as usual. Very professional and also a terrific person. Silva is the best.

NPS: 

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**Very friendly and efficient professional and administrative staff,**

★★★★★ by NANCY VIAU on 2016-07-07

Very friendly and efficient professional and administrative staff,

NPS: 

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**Un service impeccable à chaque fois que j'y retourne. Professionnalisme, compétence, amabilité et respect ne sont que quelques-unes des qualités de toute l'équipe.**

★★★★★ by BRIGITTE GRATTON on 2016-07-06

Un service impeccable à chaque fois que j'y retourne. Professionnalisme, compétence, amabilité et respect ne sont que quelques-unes des qualités de toute l'équipe.

NPS: 

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## pleasant as always

★★★★★ by Anon on 2016-07-05

pleasant as always

NPS: 

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**I am always treated very well, extremely polite and friendly!  
Kayla takes her position very seriously and is very professional.**

★★★★★ by DEBORAH GLEN on 2016-06-30

I am always treated very well, extremely polite and friendly! Kayla takes her position very seriously and is very professional.

NPS: 

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**Great as always!**

★★★★★ by Anon on 2016-06-28

Great as always!

NPS: 

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**I really hate being in the chair, even for a routine cleaning, but  
Fiorella does a great job and makes it bearable!**

★★★★★ by MATTHEW COPE on 2016-06-24

I really hate being in the chair, even for a routine cleaning, but Fiorella does a great job and makes it bearable!

NPS: 

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**Personnel très accueillant, ambiance chaleureuse et réconfortante. Très bons soins prodigués par Dr Konanec ainsi que ses collaborateurs. Personnel très à l'écoute et attentionné à l'égard des patients. Je recommande fortement. Merci à toute votre équipe !**

★★★★★ by SUZANNE JODOIN on 2016-06-18

Personnel très accueillant, ambiance chaleureuse et réconfortante. Très bons soins prodigués par Dr Konanec ainsi que ses collaborateurs. Personnel très à l'écoute et attentionné à l'égard des patients. Je recommande fortement. Merci à toute votre équipe !

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**Excellent in every respect**

★★★★★ by RICHARD JAMES on 2016-06-16

Excellent in every respect

NPS: 

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**I always appreciate your friendliness and professionalism. Last time was consistent.**

★★★★★ by DAVID FISH on 2016-06-14

I always appreciate your friendliness and professionalism. Last time was consistent.

NPS: 

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**I really like my experience at the Drummond Dental office. All staff is extremely friendly. I was treated by Dr. Mohamed**

**Youssef. He is a very gentle and carrying doctor. I was afraid of dentists before, but he made me so relaxed that I didn't feel any pain when he did the 3 feelings. I highly recommend him.**

★★★★★ by Anon on 2016-06-10

I really like my experience at the Drummond Dental office. All staff is extremely friendly. I was treated by Dr. Mohamed Youssef. He is a very gentle and carrying doctor. I was afraid of dentists before, but he made me so relaxed that I didn't feel any pain when he did the 3 feelings. I highly recommend him.

NPS: 

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**The office is very nice and modern. The dentist was very professional and did an amazing job. I was apprehensive about the dental procedure but he succeeded in reassuring me and explained everything he was doing.**

★★★★★ by Anon on 2016-06-10

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NPS: 

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**The appointment went very well. I just waited longer than I usually do - 15 minutes longer. I was a bit anxious as I had to meet someone at 1:00 p.m. and it was out near where I live in Blainville. Otherwise, it would not have bothered me.**

★★★★★ by Anon on 2016-06-10

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NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Great service! Always helpful and willing to answer questions. Always smiling and provide excellent customer service! From the front desk, to the hygienist to the dentist, very professional and friendly.**

★★★★★ by PAULENE ANTHONY on 2016-06-09

Great service! Always helpful and willing to answer questions. Always smiling and provide excellent customer service! From the front desk, to the hygienist to the dentist, very professional and friendly.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**J'ai adoré le service**

★★★★★ by IRYNA SHEVCHUK on 2016-06-09

J'ai adoré le service

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Excellent service and staff!**

★★★★★ by MAIDA BEYLERIAN on 2016-06-07

Excellent service and staff!

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Exceptional...Kayla is a darling!**

★★★★★ by TONY SCIOTTO on 2016-06-06

Exceptional...Kayla is a darling!

NPS: 

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**The Dentist, Dr. Flanagan, was very attentive and ever so willing to help. Very knowledgeable, experienced and caring. We are now working on my problem step by step and I finally feel like I'm in good hands. As for the personnel, thumbs up!**

★★★★★ by HELENE SAPONAS on 2016-06-04

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NPS: 

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**First class from start to finish**

★★★★★ by CLAUDIO CIPOLLA on 2016-06-03

First class from start to finish

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a wonderful experience! My five year old daughter loves going to the dentist!! Thanks everyone :)**

★★★★★ by LIANE SCHINASI on 2016-06-03

Always a wonderful experience! My five year old daughter loves going to the dentist!! Thanks everyone :)

NPS: 

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**Great visit as usual with Dr. Flanagan. Also, many thanks for taking care of my 77 year old mother who is afraid of the dentist chair. Dr. Flanagan and the staff took the time to make her feel comfortable and explained everything thoroughly. She really enjoyed her experience and is even ready to come back for another cleaning.**

★★★★★ by PHILIPOS MOSCHOVAS on 2016-05-27

Great visit as usual with Dr. Flanagan. Also, many thanks for taking care of my 77 year old mother who is afraid of the dentist chair. Dr. Flanagan and the staff took the time to make her feel comfortable and explained everything thoroughly. She really enjoyed her experience and is even ready to come back for another cleaning.

NPS: 

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**Drummond Dental Group makes it possible to have a pleasant visit at the dentist. That's impressive!**

★★★★★ by ASTOU SENE on 2016-05-27

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NPS: 

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**Am always very pleased with my experience. Kayla is a real professional and so kind.**

★★★★★ by MARGOT FORTIER on 2016-05-25

Am always very pleased with my experience. Kayla is a real professional and so kind.

NPS: 

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**I was very pleased with my visit.**

★★★★★ by KATHLEEN TAYLOR on 2016-05-21

I was very pleased with my visit.

NPS: 

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**I am delightfully surprised how comfortable I and my family feel in the practice.**

★★★★★ by IAN HENDERSON on 2016-05-20

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NPS: 

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**Administrative staff are excellent, too! Very friendly and exceedingly professional.**

★★★★★ by ANNE GATENSBY on 2016-05-18

Administrative staff are excellent, too! Very friendly and exceedingly professional.

NPS: 

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**As usual, excellent care and attention from Rebecca V. and Taras K. Always a pleasure to visit their offices.**

★★★★★ by ANNE GATENSBY on 2016-05-18

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NPS: 

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**Knowledgeable and conscientious people. I always leave knowing that I had great care and that I am a valued customer.**

★★★★★ by ISABELLE VINCENT on 2016-05-13

Knowledgeable and conscientious people. I always leave knowing that I had great care and that I am a valued customer.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great no hassle friendly people.**

★★★★★ by FRANCIS LAUGHREN on 2016-05-12

Great no hassle friendly people.

NPS: 

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**Excellent professional and courteous service as always.**

★★★★★ by Anon on 2016-05-11

Excellent professional and courteous service as always.

NPS: 

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**Always a pleasant experience. Professional and efficient. I feel well taken care of from the front desk through hygiene and treatment.**

★★★★★ by Anon on 2016-05-10

Always a pleasant experience. Professional and efficient. I feel well taken care of from the front desk through hygiene and treatment.

NPS: 

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**Hi, thank you for your excellent type of work and communication. i would certainly recommend your clinic for all my colleagues and co-worker.**

★★★★★ by SHAKIR SHAKIR on 2016-05-10

Hi, thank you for your excellent type of work and communication. i would certainly recommend your clinic for all my colleagues and co-worker.

NPS: 

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**Dr. Taras Konanec spent over an hour with me in his brand new state-of-the-art clinic and I must say that I've never had such a thorough exam in my life. Thank you.**

★★★★★ by DOMINIQUE DELHAES on 2016-05-10

Dr. Taras Konanec spent over an hour with me in his brand new state-of-the-art clinic and I must say that I've never had such a thorough exam in my life. Thank you.

NPS: 

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**Great first visit. Thank you for making it so welcoming and comfortable.**

★★★★★ by DARYL HAGGARD on 2016-05-10

Great first visit. Thank you for making it so welcoming and comfortable.

NPS: 

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**My appointment this week went extremely well Excellent service by both Dental Hygienist and Dentist.**

★★★★★ by ROBERT KEEFLER on 2016-05-06

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NPS: 

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**Professional**

★★★★★ by VICTOR SIOKALO on 2016-05-06

Professional

NPS: 

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**Took me in for an Emergency appointment.**

★★★★★ by Anon on 2016-05-06

Took me in for an Emergency appointment.

NPS: 

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**As usual, top notch, professional service from all perspectives. My hygienist, Rehana, is the best!**

★★★★★ by Anon on 2016-05-05

As usual, top notch, professional service from all perspectives. My hygienist, Rehana, is the best!

NPS: 

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**First class in quality of care, professionalism and human interactions.**

★★★★★ by HANS ZINGG on 2016-05-05

First class in quality of care, professionalism and human interactions.

NPS: 

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**Un endroit qui sait se démarquer des autres cliniques dentaires; un personnel excellent qui vous fait sentir comme chez vous dès que vous rentrez jusqu'au moment que vous quittez. Un service de qualité et professionnel avec des prix raisonnables pour une clinique au centre ville. Bravo à Dr. Konanec et son équipe!**

★★★★★ by Anon on 2016-05-05

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**Highly knowledgeable personnel; high respect for patients.**

★★★★★ by ROSTISLAV AXAMITNYY on 2016-05-01

Highly knowledgeable personnel; high respect for patients.

NPS: 

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**Rendez-vous obtenu rapidement. Service d'accueil courtois. Examen et diagnostic rapide et professionnel. Bureau moderne et agréable. Merci Dr Turcotte, mon nouveau dentiste! :)**

★★★★★ by NATASHA GRAHAM on 2016-04-26

Rendez-vous obtenu rapidement. Service d'accueil courtois. Examen et diagnostic rapide et professionnel. Bureau moderne et agréable. Merci Dr Turcotte, mon nouveau dentiste! :)

NPS: 

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### **Very satisfactory service**

★★★★★ by GEORGE MANDL on 2016-04-26

Very satisfactory service

NPS: 

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### **Very satisfactory**

★★★★★ by SUSAN BALOGH on 2016-04-26

Very satisfactory

NPS: 

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**Excellent service for the last ....45 years. Best regards. Marie-Madeleine Fraignaud Saint-Bruno-de-Montarville.**

★★★★★ by MARIE-MADELAINE FRAIGNAUD on 2016-04-22

Excellent service for the last ....45 years. Best regards. Marie-Madeleine Fraignaud Saint-Bruno-de-Montarville.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As is often the case having hands, the smell of latex, and sharp equipment in one's mouth is not a welcome experience. Everyone a DDG makes the experience as pleasant as humanly possible. I highly recommend your clinic. The only drawback is for those without insurance the prices are very high hence no one that I have recommended has come to your clinic.**

★★★★★ by Anon on 2016-04-22

As is often the case having hands, the smell of latex, and sharp equipment in one's mouth is not a welcome experience. Everyone a DDG makes the experience as pleasant as humanly possible. I highly recommend your clinic. The only drawback is for those without insurance the prices are very high hence no one that I have recommended has come to your clinic.

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**My dental hygienist was fantastic, gentle yet meticulous. The dentist was thorough, did an excellent checkup. The entire office was smiling, courteous. The entire experience was super.**

★★★★★ by Anon on 2016-04-20

My dental hygienist was fantastic, gentle yet meticulous. The dentist was thorough, did an excellent checkup. The entire office was smiling, courteous. The entire experience was super.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everyone is very courteous and professional.**

★★★★★ by Anon on 2016-04-20

Everyone is very courteous and professional.

NPS: 

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**I was in Montreal for just a short time, but had a filling fall out. An acquaintance recommend Drummond, and I was happy with the experience. The team was very friendly, and everything went smoothly. I would gladly recommend Drummond Dental to friends.**

★★★★★ by MICHAEL POWELL on 2016-04-19

I was in Montreal for just a short time, but had a filling fall out. An acquaintance recommend Drummond, and I was happy with the experience. The team was very friendly, and everything went smoothly. I would gladly recommend Drummond Dental to friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The staff was very kind, helpful and knowledgeable!**

★★★★★ by KEVIN CARRINGTON on 2016-04-14

The staff was very kind, helpful and knowledgeable!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very welcoming,kind and professional Thanks Bruno**

★★★★★ by BRUNO SANTAGUIDA on 2016-04-09

Very welcoming,kind and professional Thanks Bruno

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional and curious. Thanks Bruno.**

★★★★★ by BRUNO SANTAGUIDA on 2016-04-09

Professional and curious. Thanks Bruno.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**1 st class , very professionals, clean, very patient and PAIN FREE**

★★★★★ by CHRISTOPHE RITOUX on 2016-04-07

1 st class , very professionals, clean, very patient and PAIN FREE

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**On time. Pleasant and helpful.**

★★★★★ by MICHAEL LORD on 2016-04-07

On time. Pleasant and helpful.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very courteous staff that are eager to help. Timely respected appointments with a very competent staff. The hygienist does a great job at educating patient with teeth maintenance. They also have state of the art facility with good instrumentation and the decor in the clinic is fabulous.**

★★★★★ by LUC FARMER on 2016-04-06

Very courteous staff that are eager to help. Timely respected appointments with a very competent staff. The hygienist does a great job at educating patient with teeth maintenance. They also have state of the art facility with good instrumentation and the decor in the clinic is fabulous.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Exceptional in every way.

★★★★★ by BIANCA ZAGOLIN on 2016-04-06

Exceptional in every way.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very professional of Dr.Konanec and all the employes.

★★★★★ by SIRIO SOCCETTI on 2016-04-05

Very professional of Dr.Konanec and all the employes.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been a patient with the Drummond Medical Group for years now, and just last week I brought my son for his very first visit. They allowed my husband to sit in the room with him so he could see and understand what was going on during my appointment, and by the time we got to hi turn it was smooth sailing. The staff is beyond friendly, super professional and sensitive to your needs as a patient. No need to worry about going ot the dentits when you are in the hands of Drummond Dental.**

★★★★★ by Anon on 2016-04-04

I have been a patient with the Drummond Medical Group for years now, and just last week I brought my son for his very first visit. They allowed my husband to sit in the room with him so he could see and understand what was going on during my appointment, and by the time we got to hi turn it was smooth sailing. The staff is beyond friendly, super professional and sensitive to your needs as a patient. No need to worry about going ot the dentits when you are in the hands of Drummond Dental.

NPS: 

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## As always, excellent!

★★★★★ by AMY HASHIMOTO on 2016-04-01

As always, excellent!

NPS: 

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## excellent like usual

★★★★★ by Anon on 2016-03-31

excellent like usual

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**A bright, clean and spacious office environment with friendly, polite and efficient staff who always put the customer first. I never thought I would hear myself say that I enjoy going to the dentist, but I do. As a consumer, Drummond Dental Group is the best service provider I do business with and, for me, going there is always instructive as someone who notes and values great service. Chapeau to the excellent Dr. Konanec and his great team of professionals (in every sense of the word). Keep on caring about your clients and doing it the right way.**

★★★★★ by JONATHAN ELKAS on 2016-03-24

A bright, clean and spacious office environment with friendly, polite and efficient staff who always put the customer first. I never thought I would hear myself say that I enjoy going to the dentist, but I do. As a consumer, Drummond Dental Group is the best service provider I do business with and, for me, going there is always instructive as someone who notes and values great service. Chapeau to the excellent Dr. Konanec and his great team of professionals (in every sense of the word). Keep on caring about your clients and doing it the right way.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent, as always.**

★★★★★ by PAUL SANCHEZ on 2016-03-24

Excellent, as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent as always!**

★★★★★ by Anon on 2016-03-23

Excellent as always!

NPS: 

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**Couldn't be happier. I came in late and had little time and was met with professionalism and fantastic work.**

★★★★★ by ROBERT MATUCH on 2016-03-20

Couldn't be happier. I came in late and had little time and was met with professionalism and fantastic work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr Turcotte explained the procedure clearly answered my questions to my satisfaction. His assistant was very professional. There was no need for a follow-up (after gum surgery)**

★★★★★ by Anon on 2016-03-18

Dr Turcotte explained the procedure clearly answered my questions to my satisfaction. His assistant was very professional. There was no need for a follow-up (after gum surgery)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always very satisfactory treatment.**

★★★★★ by TIBOR MILETICS on 2016-03-18

Always very satisfactory treatment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My experience was fantastic....everyone is so nice and professional.**

★★★★★ by GIUSEPPINA LANNI on 2016-03-18

My experience was fantastic....everyone is so nice and professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Drummond Dental group has friendly and well trained staff. They give very clear explanations for any treatment required and carry it out with expertise. You are made to feel in safe hands. I thoroughly recommend them.**

★★★★★ by Anon on 2016-03-18

Drummond Dental group has friendly and well trained staff. They give very clear explanations for any treatment required and carry it out with expertise. You are made to feel in safe hands. I thoroughly recommend them.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Like usual great experience from the second you walk through the doors**

★★★★★ by VICTOR CANTORE on 2016-03-18

Like usual great experience from the second you walk through the doors

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everything was fine...**

★★★★★ by MATTHEW COPE on 2016-03-18

Everything was fine...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Antony est le meilleur dentiste que j'ai jamais rencontré ! Il est très professionnel, courtois, et a des techniques impeccables qui rendent le patient confiant, confortable et sans douleurs. Merci à toute l'équipe !**

★★★★★ by MATHIAS GUENETTE-GAUTHIER on 2016-03-18

Antony est le meilleur dentiste que j'ai jamais rencontré ! Il est très professionnel, courtois, et a des techniques impeccables qui rendent le patient confiant, confortable et sans douleurs. Merci à toute l'équipe !

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Wonderful as usual. Staff was ready on time. Very professional. From the reception to actual dentist, the care, professionalism and friendliness is always there. Great job!**

★★★★★ by MACKENZIE COOPER on 2016-03-16

Wonderful as usual. Staff was ready on time. Very professional. From the reception to actual dentist, the care, professionalism and friendliness is always there. Great job!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Simply amazing. Honestly.**

★★★★★ by JEAN-PHILIPPE WAUTHIER on 2016-03-15

Simply amazing. Honestly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My first time with this dental group and office. The staff are friendly, knowledgeable and professional. Looking forward to care with this group for many years to come!**

★★★★★ by PAK-KEI WONG on 2016-03-15

My first time with this dental group and office. The staff are friendly, knowledgeable and professional. Looking forward to care with this group for many years to come!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Kayla's great and office staff are chirpy.**

★★★★★ by TZIPPY CORBER on 2016-03-11

Kayla's great and office staff are chirpy.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Unparalleled professional service with a smile....

★★★★★ by RONALD SAYEGH on 2016-03-10

Unparalleled professional service with a smile....

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure to go to this dental group! I saw a new hygienist as my usual one was on maternity leave. Rebecca, in her first year was fantastic, what a great addition to an already excellent group!**

★★★★★ by MARK TATIGIAN on 2016-03-10

Always a pleasure to go to this dental group! I saw a new hygienist as my usual one was on maternity leave. Rebecca, in her first year was fantastic, what a great addition to an already excellent group!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual, always courteous and welcoming at reception and Mary always so helpful and goes beyond her duties, she helped me with my dentist form and provided great assistance. Fiorella professional as always and very friendly, giving the personalized treatment which the Drummond Dental Group is known for... thanks all, including DR Turcotte !!**

★★★★★ by CONNIE MANNA on 2016-03-09

As usual, always courteous and welcoming at reception and Mary always so helpful and goes beyond her duties, she helped me with my dentist form and provided great assistance. Fiorella professional as always and very friendly, giving the personalized treatment which the Drummond Dental Group is known for... thanks all, including DR Turcotte !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional, quick and excellent customer service.**

★★★★★ by NATALIA COZARI on 2016-03-04

Professional, quick and excellent customer service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Un grand merci aux personnels à l'accueil qui sont toujours aimables, souriantes et qui sont très efficace. Merci également à Rebecca(hygiéniste dentaire) que j'ai rencontré hier pour un nettoyage Elle est très professionnelle ,compétente et à l'écoute des besoins du client. Drummond Dental Group est une équipe de professionnels ou nous sommes certains de recevoir un bel accueil,de bons soins et traitements dans une atmosphère chaleureuse. Merci à tous! Brigitte Gratton**

★★★★★ by BRIGITTE GRATTON on 2016-03-01

Un grand merci aux personnels à l'accueil qui sont toujours aimables, souriantes et qui sont très efficace. Merci également à Rebecca(hygiéniste dentaire) que j'ai rencontré hier pour un nettoyage Elle est très professionnelle ,compétente et à l'écoute des besoins du client. Drummond Dental Group est une équipe de professionnels ou nous sommes certains de recevoir un bel accueil,de bons soins et traitements dans une atmosphère chaleureuse. Merci à tous! Brigitte Gratton

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Highly professional treatment in a friendly and very pleasant atmosphere.**

★★★★★ by ALEKSANDAR VUKOV on 2016-03-01

Highly professional treatment in a friendly and very pleasant atmosphere.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great team! Very skilled, friendly, cheerful, and helpful. Lovely new facilities, too.**

★★★★★ by JAMES MALLOCH on 2016-03-01

Great team! Very skilled, friendly, cheerful, and helpful. Lovely new facilities, too.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Lovely staff.**

★★★★★ by Anon on 2016-02-16

Lovely staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The friendliness, courtesy, smiles, professionalism is over the top! Everyone you encounter is always polite and helpful, making you feel at ease and supports your confidence that you are in good hands for the ultimate dental health care! Thanks to each and everyone at the Drummond Dental Group and especially my dental hygienist Kayla...who is dedicated and passionate about her profession and my dental well being!**

★★★★★ by DEBORAH GLEN on 2016-02-16

The friendliness, courtesy, smiles, professionalism is over the top! Everyone you encounter is always polite and helpful, making you feel at ease and supports your confidence that you are in good hands for the ultimate dental health care! Thanks to each and everyone at the Drummond Dental Group and especially my dental hygienist Kayla...who is dedicated and passionate about her profession and my dental well being!

NPS: 

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## Great care, friendly people

★★★★★ by Anon on 2016-02-16

Great care, friendly people

NPS: 

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## Friendly and warm staff. Competent and caring dentist and assistant.

★★★★★ by DONNA HUM on 2016-02-10

Friendly and warm staff. Competent and caring dentist and assistant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Ce que j'aime: Le dévouement, la bonne humeur et le sourire du personnel. Le bilinguisme de la clinique. Les employés (de la réceptionniste à au dentiste) sont qualifiés et compétents. Les outils de travail modernes et à la fine pointe de la technologie. Je sens que je suis en sécurité. Ce que j'aime moins: La difficulté de se faire répondre parler, à prime abord, en français (au téléphone et dans ce questionnaire, car le lien français ne fonctionne pas). Ça me rend mal à l'aise. J'ai de la difficulté à développer un sentiment d'appartenance envers votre clinique principalement pour cette raison. De plus, certains membres du personnel ne semblent pas se rendre compte que les services d'un dentiste sont coûteux et non accessible de façon bimensuelle pour tous, surtout lorsqu'un patient n'a pas d'assurance. Ces commentaires seront constructifs, je l'espère, Au plaisir!**

★★★★★ by Anon on 2016-02-10

Ce que j'aime: Le dévouement, la bonne humeur et le sourire du personnel. Le bilinguisme de la clinique. Les employés (de la réceptionniste à au dentiste) sont qualifiés et compétents. Les outils de travail modernes et à la fine pointe de la technologie. Je sens que je suis en sécurité. Ce que j'aime moins: La difficulté de se faire répondre parler, à prime abord, en français (au téléphone et dans ce questionnaire, car le lien français ne fonctionne pas). Ça me rend mal à l'aise. J'ai de la difficulté à développer un sentiment d'appartenance envers votre clinique principalement pour cette raison. De plus, certains membres du personnel ne semblent pas se rendre compte que les services d'un dentiste sont coûteux et non accessible de façon bimensuelle pour tous, surtout lorsqu'un patient n'a pas d'assurance. Ces commentaires seront constructifs, je l'espère, Au plaisir!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**THE STAFF ARE FRIENDLY ,AVAILABLE TO PATIENTS AND TAKE TIME TO FULLY EXPLAIN ALL PROCEDURES. i HAVE JUST STARTED WITH THEM AND HAVE NOT RECEIVED A TREATMENT PLAN SO i CANNOT COMMENT ON ACTUAL WORK, BUT IO AM MORE THAN PLEASED SO FAR.ABOVE AVERAGE GROUP.**

★★★★★ by MIKE NOLAN on 2016-02-09

THE STAFF ARE FRIENDLY ,AVAILABLE TO PATIENTS AND TAKE TIME TO FULLY EXPLAIN ALL PROCEDURES. i HAVE JUST STARTED WITH THEM AND HAVE NOT RECEIVED A TREATMENT PLAN SO i CANNOT COMMENT ON ACTUAL WORK, BUT IO AM MORE THAN PLEASED SO FAR.ABOVE AVERAGE GROUP.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very clean facilities. Right on schedule. Personal always very polite. Almost fun to go to the dentist!**

★★★★★ by Anon on 2016-02-09

Very clean facilities. Right on schedule. Personal always very polite. Almost fun to go to the dentist!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Love the entire team!!**

★★★★★ by LIANE SCHINASI on 2016-02-09

Love the entire team!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent organization! I would recommend it for all my colleagues.**

★★★★★ by SHAKIR SHAKIR on 2016-02-09

Excellent organization! I would recommend it for all my colleagues.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fast, efficient and generally a pleasant service.**

★★★★★ by PETER DE KOOS on 2016-02-07

Fast, efficient and generally a pleasant service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, top quality, super friendly, just a great time. Makes me want to get my teeth cleaned more often!**

★★★★★ by MATTHEW FIREMAN on 2016-02-03

As always, top quality, super friendly, just a great time. Makes me want to get my teeth cleaned more often!



NPS:  0  1  2  3  4  5  6  7  8  9  10

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**J'ai visité la clinique le 2 février pour le nettoyage et l'examen général. Dr. Turcotte, comme d'habitude, est parfaitement professionnel. Il crée toujours l'atmosphère amicale, calme et donne les conseils les meilleurs pour son patient. Le nettoyage fait par Fiorella, a été le meilleur que j'ai eu dans les dernières années. Merci beaucoup, Dr. Turcotte et Fiorella pour votre excellent travail!**

★★★★★ by VALENTINA NIKOLINA on 2016-02-03

J'ai visité la clinique le 2 février pour le nettoyage et l'examen général. Dr. Turcotte, comme d'habitude, est parfaitement professionnel. Il crée toujours l'atmosphère amicale, calme et donne les conseils les meilleurs pour son patient. Le nettoyage fait par Fiorella, a été le meilleur que j'ai eu dans les dernières années. Merci beaucoup, Dr. Turcotte et Fiorella pour votre excellent travail!

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Excellent, as always. Helpful, professional and caring.**

★★★★★ by Anon on 2016-02-03

Excellent, as always. Helpful, professional and caring.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Excellent treatment, highly professional, personal and friendly.**

★★★★★ by HANS ZINGG on 2016-01-27

Excellent treatment, highly professional, personal and friendly.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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## Professional personal care.

★☆☆☆☆ by ROSE-MARIE SONDOLA on 2016-01-27

Professional personal care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The place is reslly nice and everyone who works there are very helpul. Even if you are nervous about the treatment they will make you feel comfortable and you'll be happy about the results.**

★★★★★ by Anon on 2016-01-26

The place is reslly nice and everyone who works there are very helpul. Even if you are nervous about the treatment they will make you feel comfortable and you'll be happy about the results.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great! Very professional and pleasant every time I come in for appointment. Keep up the good work and service!**

★★★★★ by CRISTINA AMBROSONE on 2016-01-25

Great! Very professional and pleasant every time I come in for appointment. Keep up the good work and service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent! From the receptionists to dental assistant to dentist...the best team in town! (And I dread going to dentists because of past experiences) See you next time!**

★★★★★ by JURATE ULECKAS on 2016-01-22

Excellent! From the receptionists to dental assistant to dentist...the best team in town! (And I dread going to dentists because of past experiences) See you next time!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **great dental office everyone is courteous and professional**

★★★★★ by Anon on 2016-01-20

great dental office everyone is courteous and professional

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Nice reception; painless and efficient treatment**

★★★★★ by JENNY PANYSZAK on 2016-01-20

Nice reception; painless and efficient treatment

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Je me suis senti très à l'aise avec Dr. Youssef et je suis très satisfait de son travail. L'assistante est très professionnelle ce que j'ai trouvé très rare dans d'autres cliniques que je visitais pendant les 10 dernières années. Une chose que j'ai trouvé pas confortable pour la tête c'est la chaise/fauteuil du patient. ça fait mal à l'arrière de la tête.**

★★★★★ by MAHMOUD ELDALY on 2016-01-19

Je me suis senti très à l'aise avec Dr. Youssef et je suis très satisfait de son travail. L'assistante est très professionnelle ce que j'ai trouvé très rare dans d'autres cliniques que je visitais pendant les 10 dernières années. Une

chose que j'ai trouvé pas confortable pour la tête c'est la chaise/fauteuil du patient. ça fait mal à l'arrière de la tête.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always greeted with a smile - gentle care, and wonderful attitude.**

★★★★★ by Anon on 2016-01-14

Always greeted with a smile - gentle care, and wonderful attitude.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service and everything was well explained.**

★★★★★ by MARY ZENAITIS on 2016-01-14

Excellent service and everything was well explained.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great client experience, personalized. Don't feel they push to get work done, feels like it is only for the benefit of the client!**

★★★★★ by JULIE PAGE on 2016-01-13

Great client experience, personalized. Don't feel they push to get work done, feels like it is only for the benefit of the client!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly and efficient service always**

★★★★★ by RENATE SUTHERLAND on 2016-01-13

Friendly and efficient service always

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Impeccable service, as always**

★★★★★ by JEAN-PHILIPPE GAGNON on 2016-01-13

Impeccable service, as always

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My son Damian/Lucas loves coming to the Dentist. He is almost too comfortable! The entire family continues to have a great experience. The team and specifically Kayla/Taras are amazing with my children. Drummond Dental Group is highly recommended by my family. We look forward to bringing our daughter soon :) Happy New Year!**

★★★★★ by DAMIAN LYSOWYCH on 2016-01-12

My son Damian/Lucas loves coming to the Dentist. He is almost too comfortable! The entire family continues to have a great experience. The team and specifically Kayla/Taras are amazing with my children. Drummond Dental Group is highly recommended by my family. We look forward to bringing our daughter soon :) Happy New Year!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My experience is always excellent. Very professional and dedicated team. Very friendly and efficient reception.**

★★★★★ by HANS ZINGG on 2016-01-07

My experience is always excellent. Very professional and dedicated team. Very friendly and efficient reception.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very friendly staff, great service.**

★★★★★ by Anon on 2016-01-06

Very friendly staff, great service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Again....I called unexpectedly with a broken tooth which needed repair before Christmas day and was squeezed in on the 23rd of December.Dr.Konanec is so gentle and caring....very professional and almost pain free(if it's not too serious I prefer not to be frozen)...he's very careful.I trust him 100% not to hurt me. I don't think you'll find a more caring dentist.**

★★★★★ by WILLIAM HOLOWKA on 2015-12-29

Again....I called unexpectedly with a broken tooth which needed repair before Christmas day and was squeezed in on the 23rd of December.Dr.Konanec is so gentle and caring....very professional and almost pain free(if it's not too serious I prefer not to be frozen)...he's very careful.I trust him 100% not to hurt me. I don't think you'll find a more caring dentist.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure.....for a visit to the dentist that is :-)**

★★★★★ by Anon on 2015-12-17

Always a pleasure.....for a visit to the dentist that is :-)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always satisfied. The staff is extremely helpful and very accommodating to all my needs. Tibor Miletics**

★★★★★ by TIBOR MILETICS on 2015-12-17

Always satisfied. The staff is extremely helpful and very accommodating to all my needs. Tibor Miletics

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had my wisdom teeth extracted by Dr. Turcotte and could not have had a better experience. Great staff, for competent and friendly.**

★★★★★ by MALLORY FRAYN on 2015-12-17

I had my wisdom teeth extracted by Dr. Turcotte and could not have had a better experience. Great staff, for competent and friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I am always impressed with the professional manner in which everything is done , as well , the emphasis on the frequent checks to verify my well being (while a procedure is performed)**

★★★★★ by GRANT SMITH on 2015-12-17

I am always impressed with the professional manner in which everything is done , as well , the emphasis on the frequent checks to verify my well being (while a procedure is performed)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**You should Compensate patients for parking. Just take \$5 of our bills. Parking is a hassle. The dental service is top notch.**

★★★★★ by WILLIAM ROBERT on 2015-12-12

You should Compensate patients for parking. Just take \$5 of our bills. Parking is a hassle. The dental service is top notch.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Good stuff

★★★★★ by ROBERT GUARDIA on 2015-12-10

Good stuff

NPS: 

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**Cabinet à la pointe de la technologie et dentistes professionnels. Je m'estime chanceux d'avoir trouvé ce cabinet et ne peux que le recommander chaudement à tout le monde. La qualité des soins du Dr. Konanec, sa patience, ses explications claires et précises durant les soins ainsi qu'après font de ce dentiste une adresse exceptionnelle. Bravo aussi aux secrétaires; toujours souriantes, chaleureuses et très professionnelles!**

★★★★★ by Anon on 2015-12-10

Cabinet à la pointe de la technologie et dentistes professionnels. Je m'estime chanceux d'avoir trouvé ce cabinet et ne peux que le recommander chaudement à tout le monde. La qualité des soins du Dr. Konanec, sa patience, ses explications claires et précises durant les soins ainsi qu'après font de ce dentiste une adresse exceptionnelle. Bravo aussi aux secrétaires; toujours souriantes, chaleureuses et très professionnelles!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Comfortable, friendly atmosphere at reception. Attention to detail with dental hygiene advice was second to none.**

★★★★★ by HARRY CZEREDNIKOW on 2015-12-10

Comfortable, friendly atmosphere at reception. Attention to detail with dental hygiene advice was second to none.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great experience - as usual. New office location is BEAUTIFUL! Had Rebecca for my cleaning and she was super. Gentle, attentive and informative. Thanks to Dr. Konanec and his assistant Freida, who work so well together, and to front desk who took the time to explain many options available to me and my family.**

★★★★★ by Anon on 2015-12-10

Great experience - as usual. New office location is BEAUTIFUL! Had Rebecca for my cleaning and she was super. Gentle, attentive and informative. Thanks to Dr. Konanec and his assistant Freida, who work so well together, and to front desk who took the time to explain many options available to me and my family.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Konanec est un excellent dentiste. J'ai toujours été servie avec la plus grande attention. Bonne ambiance, gens sympathiques, pas de surprises. Je le vois presque comme une façon de relaxer pendant ma journée au travail! Quand je suis arrivée j'avais plusieurs problèmes de gencives et mes dents étaient décolorées, maintenant je peux dire que ma situation a complètement changée :) MERCI!!**

★★★★★ by Anon on 2015-12-10

Dr. Konanec est un excellent dentiste. J'ai toujours été servie avec la plus grande attention. Bonne ambiance, gens sympathiques, pas de surprises. Je le vois presque comme une façon de relaxer pendant ma journée au travail! Quand je suis arrivée j'avais plusieurs problèmes de gencives et mes dents étaient décolorées, maintenant je peux dire que ma situation a complètement changée :) MERCI!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Le service a la clientèle est courtois et professionnelle, le Dr. Antony Turcotte est le dentiste par excellence.**

★★★★★ by ANDRE ROY on 2015-12-09

Le service a la clientèle est courtois et professionnelle, le Dr. Antony Turcotte est le dentiste par excellence.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Le service a la clientèle est courtois et professionnelle, mon dentiste Éric Turcotte dépasse mes attentes, si vous avez a choisir un dentiste c est définitivement le Dr Turcotte qu il faut choisir. André**

★★★★★ by ANDRE ROY on 2015-12-09

Le service a la clientèle est courtois et professionnelle, mon dentiste Éric Turcotte dépasse mes attentes, si vous avez a choisir un dentiste c est définitivement le Dr Turcotte qu il faut choisir. André

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It's always a pleasure going to the Drumond Dental Group! The staff are so friendly, caring, professional and always ready to answer your questions and provide you with information.**

★★★★★ by Anon on 2015-12-04

It's always a pleasure going to the Drummond Dental Group! The staff are so friendly, caring, professional and always ready to answer your questions and provide you with information.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always made to feel like a somebody. The staff is amazing and the new offices are clean and bright. My hygienist, Kayla is kind and preforms her work in a true professional manner. What a treat to visit my dentist. First class place with first class treatment.**

★★★★★ by TONY SCIOTTO on 2015-12-03

Always made to feel like a somebody. The staff is amazing and the new offices are clean and bright. My hygienist, Kayla is kind and preforms her work in a true professional manner. What a treat to visit my dentist. First class place with first class treatment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The hygienist was clear in her explanations and directions. The dentist was interested in my over-all health as well as my dental health. The receptionist was friendly. There was no pressure in presenting the options for future work to be considered.**

★★★★★ by MARY-JANE DE KOOS on 2015-12-02

The hygienist was clear in her explanations and directions. The dentist was interested in my over-all health as well as my dental health. The receptionist was friendly. There was no pressure in presenting the options for future work to be considered.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent professional service.**

★★★★★ by GEORGE MANDL on 2015-12-02

Excellent professional service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Every experience and all staff, hygienist[s] and dentist[s] are friendly, helpful and reassuring and answer all my questions and concerns, so much that I genuinely enjoy going to the dentist. The new offices are always spotless and very comfortable as well. I always think that you cannot top yourselves and you always do.**

★★★★★ by Anon on 2015-12-01

Every experience and all staff, hygienist[s] and dentist[s] are friendly, helpful and reassuring and answer all my questions and concerns, so much that I genuinely enjoy going to the dentist. The new offices are always spotless and very comfortable as well. I always think that you cannot top yourselves and you always do.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, a pleasant, very caring experience!**

★★★★★ by BRENDA WHITTAKER on 2015-11-24

As always, a pleasant, very caring experience!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Hi Team, Great service really over the top. Rebecca did an awesome job super detailed. Lorie is in trouble :) DrT is super pro as I have come to expect and congrats on baby Anna. Front**

**reception are as welcoming as ever. Merry Christmas and all the best for the new year**

★★★★★ by JEAN PAUL DUBE on 2015-11-20

Hi Team, Great service really over the top. Rebecca did an awesome job super detailed. Lorie is in trouble :) DrT is super pro as I have come to expect and congrats on baby Anna. Front reception are as welcoming as ever. Merry Christmas and all the best for the new year

NPS: 

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**Very goooooood**

★★★★★ by MNAR HALWANI on 2015-11-20

Very goooooood

NPS: 

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**Une attention des détails bien évident.**

★★★★★ by FREDERIC DELISLE on 2015-11-20

Une attention des détails bien évident.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**as much as possible, the whole staff make going to the dentist a great experience!**

★★★★★ by PIETRO SIRAVO on 2015-11-18

as much as possible, the whole staff make going to the dentist a great experience!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I'm extremely satisfied with the professionalism, integrity and quality of work Dr Flannagan has provided me over 20 years. I would highly recommend him. The Drummond Dental Group is a clean, friendly,environment in which I feel safe,**

★★★★★ by NAOMI BEHARRY on 2015-11-18

I'm extremely satisfied with the professionalism, integrity and quality of work Dr Flannagan has provided me over 20 years. I would highly recommend him. The Drummond Dental Group is a clean, friendly,environment in which I feel safe,

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Problème de rendez vous; pas toujours disponible, surtout le soir.**

★★★★★ by EMMANUEL SORET on 2015-11-18

Problème de rendez vous; pas toujours disponible, surtout le soir.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very prompt, courteous service.**

★★★★★ by LOUISE BALZAMO on 2015-11-17

Very prompt, courteous service.

NPS: 

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**Nothing to add. Michel**

★★★★★ by MICHEL AUBERT on 2015-11-15

Nothing to add. Michel

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was a very pleasant first visit to the Drummond Dental Group. Dr. Konanek undertook a very meticulous examination and thereafter took the initiative to contact my previous dentist to discuss an alternative course of action for one of my molars. His assistant was equally pleasant and efficient in taking the X-rays and other prep works. Thanks to Silva too for all administrative matters. All in all, a very nice experience. Keep up the good work!**

★★★★★ by KAM CHEONG on 2015-11-13

It was a very pleasant first visit to the Drummond Dental Group. Dr. Konanek undertook a very meticulous examination and thereafter took the initiative to contact my previous dentist to discuss an alternative course of action for one of my molars. His assistant was equally pleasant and efficient in taking the X-rays and other prep works. Thanks to Silva too for all administrative matters. All in all, a very nice experience. Keep up the good work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure. Very nice people. Great atmosphere**

★★★★★ by FRANCIS LAUGHREN on 2015-11-13

Always a pleasure. Very nice people. Great atmosphere

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent staff and personnel; always a pleasure to be a client. The only downside is I only come in twice a year!**

★★★★★ by DYLAN GOLOW on 2015-11-13

Excellent staff and personnel; always a pleasure to be a client. The only downside is I only come in twice a year!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service from Kayla and Dr. Konanec. They are the best.**

★★★★★ by CAROLE FRADETTE on 2015-11-12

Great service from Kayla and Dr. Konanec. They are the best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Quick and efficient**

★★★★★ by CATHERINE FONTAINE on 2015-11-12

Quick and efficient

NPS: 

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**Très bons soins reçus par une équipe très professionnelle !  
Merci !**

★★★★★ by SUZANNE JODOIN on 2015-11-11

Très bons soins reçus par une équipe très professionnelle ! Merci !

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The people are very friendly and professional**

★★★★★ by Anon on 2015-11-10



The people are very friendly and professional

NPS: 

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**Great evaluation of dental health and explanation of procedures to be undertaken. Friendly staff and beautiful facilities.**

★★★★★ by KARINE LALONDE on 2015-11-10

Great evaluation of dental health and explanation of procedures to be undertaken. Friendly staff and beautiful facilities.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Incredible service. From the second i walked in everyone is energetic, happy and friendly. My teeth look and feel great too!**

★★★★★ by Anon on 2015-11-10

Incredible service. From the second i walked in everyone is energetic, happy and friendly. My teeth look and feel great too!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was perfect, as usual Thank You**

★★★★★ by ERIC LAVALLEE on 2015-11-10

It was perfect, as usual Thank You

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Kayla G. is fantastic as my hygenist. She is thorough in her work. Explains everything as we go along. Dr. T. Konanec is**

**wonderful. Never misses a thing. As far as the reception area, I have never met such polite and personable people. They make you feel very welcome. I recommend Drummond Dental Group highly.**

★★★★★ by CAROL ANNE PASCALE on 2015-11-10

Kayla G. is fantastic as my hygenist. She is thorough in her work. Explains everything as we go along. Dr. T. Konanec is wonderful. Never misses a thing. As far as the reception area, I have never met such polite and personable people. They make you feel very welcome. I recommend Drummond Dental Group highly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Agréable première visite à cette clinique dentaire. Accueil invitant. Dentiste et personnel souriants disponibles et efficaces. Équipement de technologie récente. Belle découverte.**

★★★★★ by RAYMONDE GERIN on 2015-11-07

Agréable première visite à cette clinique dentaire. Accueil invitant. Dentiste et personnel souriants disponibles et efficaces. Équipement de technologie récente. Belle découverte.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very pleasant reception. No waiting. Great conversation. Professional in all respects.**

★★★★★ by MICHAEL LORD on 2015-11-06

Very pleasant reception. No waiting. Great conversation. Professional in all respects.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **DR.Konanec and team are all professionals.**

★★★★★ by SIRIO SOCCETTI on 2015-11-04

DR.Konanec and team are all professionals.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Excellent professional service.**

★★★★★ by Anon on 2015-11-04

Excellent professional service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had a cleaning performed by Kayla. I have to say that she is the best hygienist I have ever had. As opposed to all the other hygienists I have seen in the past, Kayla doesn't hurt me at all, not even a slight discomfort. Congrats to Kayla and please make every effort to keep her, she is the best. Thanks,**

★★★★★ by BRUNO POITRAS on 2015-11-04

I had a cleaning performed by Kayla. I have to say that she is the best hygienist I have ever had. As opposed to all the other hygienists I have seen in the past, Kayla doesn't hurt me at all, not even a slight discomfort. Congrats to Kayla and please make every effort to keep her, she is the best. Thanks,

NPS: 

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**Friendly, professional, no waiting time. They make you feel at ease right away, as you enter the office.**

★★★★★ by MARIA LUISA BATTISTA on 2015-11-03

Friendly, professional, no waiting time. They make you feel at ease right away, as you enter the office.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fabulous as usual. Spiffy offices, excellent service, nice people, and on time. What more could you want? I've been with Drummond Dental forever, like 25 years. I like the upgrade. I recommend Dr.Konanec to all of my clients.**

★★★★★ by ANDREA PELOW on 2015-11-03

Fabulous as usual. Spiffy offices, excellent service, nice people, and on time. What more could you want? I've been with Drummond Dental forever, like 25 years. I like the upgrade. I recommend Dr.Konanec to all of my clients.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent professional service**

★★★★★ by Anon on 2015-11-03

excellent professional service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**First class professional service, most satisfactory**

★★★★★ by Anon on 2015-11-03

First class professional service, most satisfactory

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very satisfying, thorough and professional service.

★★★★★ by GEORGE MANDL on 2015-11-03

Very satisfying, thorough and professional service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Dr.Konanek is professionall tiogheter with all employees

★★★★★ by SIRIO SOCCETTI on 2015-10-30

Dr.Konanek is professionall tiogheter with all employees

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent care.

★★★★★ by PATRICIA BROCK on 2015-10-29

Excellent care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I was taken care of very well

★★★★★ by GRAHAM KELLY on 2015-10-28

I was taken care of very well

NPS: 

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## As always, my visit was a pleasure - excellent staff!

★★★★★ by Anon on 2015-10-27

As always, my visit was a pleasure - excellent staff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Une bonne expérience en général. Mon dentiste, Antony Turcotte, est excellent. Il est professionnel, minutieux, sympathique! L'hygiéniste est vraiment très accueillante aussi! Les nouveaux locaux sont magnifiques, excepté les toilettes (à l'étage du haut) qui laissent à désirer...**

★★★★★ by Anon on 2015-10-23

Une bonne expérience en général. Mon dentiste, Antony Turcotte, est excellent. Il est professionnel, minutieux, sympathique! L'hygiéniste est vraiment très accueillante aussi! Les nouveaux locaux sont magnifiques, excepté les toilettes (à l'étage du haut) qui laissent à désirer...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very friendly staff and highly knowledgeable in mainstream dental practices. Fancy offices. Bit disappointed that questions of my underlying dental issues can't be answered. Punctuality is not a given, and I don't always feel like I have my dentists full attention.**

★★★★★ by Anon on 2015-10-23

Very friendly staff and highly knowledgeable in mainstream dental practices. Fancy offices. Bit disappointed that questions of my underlying dental issues can't be answered. Punctuality is not a given, and I don't always feel like I have my dentists full attention.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I actually enjoy going to the dentist - imagine that! I feel taken care of and very calm even if I need special procedures done. Dr. Konanec listens to my concerns and addresses them clearly and specifically, providing extra care and attention. I would recommend the Drummond Dental Group to anyone in a heartbeat.**

★★★★★ by CELINE GIANGI on 2015-10-23

I actually enjoy going to the dentist - imagine that! I feel taken care of and very calm even if I need special procedures done. Dr. Konanec listens to my concerns and addresses them clearly and specifically, providing extra care and attention. I would recommend the Drummond Dental Group to anyone in a heartbeat.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Very professional and friendly**

★★★★★ by DAVID MOON on 2015-10-21

Very professional and friendly

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Excellent as always**

★★★★★ by JOHN PARSONS on 2015-10-21

Excellent as always

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I replied C to the second text, but still received a subsequent email and voicemail. It's sort of annoying. All in all the team are professional and delightful. It wasn't the best appointment**

**because despite my healthy teeth and flossing I seem to be getting cavities, and I don't want those, or to buy more products.**

★★★★★ by JOELLA GENCHER on 2015-10-20

I replied C to the second text, but still received a subsequent email and voicemail. It's sort of annoying. All in all the team are professional and delightful. It wasn't the best appointment because despite my healthy teeth and flossing I seem to be getting cavities, and I don't want those, or to buy more products.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent treatment and service.**

★★★★★ by Anon on 2015-10-20

Excellent treatment and service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have nothing but good things to say about the people and the service at Drummond dental. Prompt, professional and personable. Every time I have visited them, I feel completely taken care of and at ease. World class staff and beautiful new office.**

★★★★★ by KENNETH BRAIN on 2015-10-17

I have nothing but good things to say about the people and the service at Drummond dental. Prompt, professional and personable. Every time I have visited them, I feel completely taken care of and at ease. World class staff and beautiful new office.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**From the moment you walk in the door you get a sense that you will be taken care of.**

★★★★★ by DANNY MATTHEWS on 2015-10-15

From the moment you walk in the door you get a sense that you will be taken care of.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Pretty good**

★★★★★ by NAWAF ALSINANI on 2015-10-14

Pretty good

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great dentist experience. The secretaries, the hygienists and the dentists are all super nice. The cleaning was done very thoroughly and efficiently. I was told what was going on every step of the way, and my radiographies were shown and explained to me. I definitively recommend this dental group.**

★★★★★ by Anon on 2015-10-09

Great dentist experience. The secretaries, the hygienists and the dentists are all super nice. The cleaning was done very thoroughly and efficiently. I was told what was going on every step of the way, and my radiographies were shown and explained to me. I definitively recommend this dental group.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Amazing staff, excellent treatment!**

★★★★★ by Anon on 2015-10-08

Amazing staff, excellent treatment!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Konanec is highly skilled and compassionate, a rare combination in the dental profession. Even when faced with an unusually challenging situation. A dental implant crown done by an inept NY dentist caused gingivitis and using a laser, he was able to get rid of the bacteria and even out the gum so he could replace the crown properly. He's a master and dentistry in his hands is an art.**

★★★★★ by MELANIE MITZNER on 2015-10-06

Dr. Konanec is highly skilled and compassionate, a rare combination in the dental profession. Even when faced with an unusually challenging situation. A dental implant crown done by an inept NY dentist caused gingivitis and using a laser, he was able to get rid of the bacteria and even out the gum so he could replace the crown properly. He's a master and dentistry in his hands is an art.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**New location is beautiful, elegant, Congratulations. Care is, as always, polite, courteous and professional. It is always a pleasure to be taken care of by Dr T Konanec and Lori. Secretarial staff are also super. Good luck for many years to come at your new offices.**

★★★★★ by LYDIA MALYNOWSKY on 2015-10-06

New location is beautiful, elegant, Congratulations. Care is, as always, polite, courteous and professional. It is always a pleasure to be taken care of by Dr T Konanec and Lori. Secretarial staff are also super. Good luck for many years to come at your new offices.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure...excellent staff! and painless perfect work.**

★★★★★ by Anon on 2015-10-06

Always a pleasure...excellent staff! and painless perfect work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**A most professional dental group from the moment you walk in until the end of the appointment.**

★★★★★ by LINDA SIOKALO on 2015-10-03

A most professional dental group from the moment you walk in until the end of the appointment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Going there over 20 years, they gotta be doing something right.....!**

★★★★★ by PETER GARISH on 2015-09-24

Going there over 20 years, they gotta be doing something right.....!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, I was treated superbly.**

★★★★★ by VITTORIO ROSSI on 2015-09-23

As always, I was treated superbly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly staff and beautiful office. Everyone took the time to explain and make sure I was comfortable and understood what was going to happen.**

★★★★★ by Anon on 2015-09-23

Friendly staff and beautiful office. Everyone took the time to explain and make sure I was comfortable and understood what was going to happen.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, staff was incredibly friendly and extremely knowledgeable. I had a very early appointment and it made my day to be greeted with a smile from everyone there!**

★★★★★ by CHRISTOPHER PLANT on 2015-09-20

Excellent service, staff was incredibly friendly and extremely knowledgeable. I had a very early appointment and it made my day to be greeted with a smile from everyone there!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, dental care was excellent and social contacts were extremely pleasant. The team is very caring and interations are very agreeable.**

★★★★★ by PAUL SANCHEZ on 2015-09-17

As always, dental care was excellent and social contacts were extremely pleasant. The team is very caring and interations are very agreeable.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always feel well taken care of by Sydney and Dr Konanek.  
Great new office, too!**

★★★★★ by JASON DUBSKY on 2015-09-17

Always feel well taken care of by Sydney and Dr Konanek. Great new office, too!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**always happy to have my teeth looked after here!**

★★★★★ by Anon on 2015-09-16

always happy to have my teeth looked after here!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service!**

★★★★★ by MARY ZENAITIS on 2015-09-15

Excellent service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It seemed very organized and everyone was really friendly. I felt very relaxed even during slightly painful procedures. The whole office is so clean and comfortable, I am really happy I came to Drummond dental group.**

★★★★★ by Anon on 2015-09-15

It seemed very organized and everyone was really friendly. I felt very relaxed even during slightly painful procedures. The whole office is so clean and comfortable, I am really happy I came to Drummond dental group.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual, I'm greeted with the beautiful smile of Maria, my appointment went well and as usual friendliness and professionalism from beginning to end...**

★★★★★ by CONNIE MANNA on 2015-09-13

As usual, I'm greeted with the beautiful smile of Maria, my appointment went well and as usual friendliness and professionalism from beginning to end...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**L accueil a la réception est toujours avec le sourire et professionnel, mon dentiste Antony Turcotte me donne toujours un service très humain et courtois, son travail il le fait a la perfection, je me sens en sécurité et entre bonne main. Encore une fois FÉLICITATION !! André Roy**

★★★★★ by ANDRE ROY on 2015-09-10

L accueil a la réception est toujours avec le sourire et professionnel, mon dentiste Antony Turcotte me donne toujours un service très humain et courtois, son travail il le fait a la perfection, je me sens en sécurité et entre bonne main. Encore une fois FÉLICITATION !! André Roy

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service, courteous, helpful, professional and technologically speaking; state of the art.... Well done guys...**

★★★★★ by Anon on 2015-09-04

Great service, courteous, helpful, professional and technologically speaking; state of the art.... Well done guys...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent and courteous service. Very nice and inviting offices.**

★★★★★ by ALEXANDRE LEGAULT FRENETTE on 2015-09-04

Excellent and courteous service. Very nice and inviting offices.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I have been a customer for the past year and found the team is super friendly. However it's not difficult to get a short term appointment.**

★★★★★ by ABDULAZIZ ALGHARRAS on 2015-09-03

I have been a customer for the past year and found the team is super friendly. However it's not difficult to get a short term appointment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Amazing doctors and professional staff**

★★★★★ by HASNA AL-WER on 2015-09-02

Amazing doctors and professional staff

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent experience once again**

★★★★★ by DEBBIE PAUL on 2015-09-01

Excellent experience once again

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional and highly competent dentist and dental hygienist. Staff is welcoming and the time of the appointment is respected.**

★★★★★ by LUC FARMER on 2015-08-27

Very professional and highly competent dentist and dental hygienist. Staff is welcoming and the time of the appointment is respected.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Hi The Florida probe is a waste of money ! Your parking is too expensive.! Give a discount to parking off the bill. However your dentists are excellent .**

★★★★★ by WILLIAM ROBERT on 2015-08-18

Hi The Florida probe is a waste of money ! Your parking is too expensive.! Give a discount to parking off the bill. However your dentists are excellent .

NPS: N/A

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**Very professional and courteous staff and my first visit was pleasurable. I will definitely recommend your clinic to family and friends.**

★★★★★ by Anon on 2015-08-18

Very professional and courteous staff and my first visit was pleasurable. I will definitely recommend your clinic to family and friends.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent care as usual

★★★★★ by ALEXANDRA STEPHENSON on 2015-08-15

Excellent care as usual

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## as per usual!

★★★★★ by DOMENIC SILVAGGIO on 2015-08-14

as per usual!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## excellent experience

★★★★★ by JANAN ALMUSAWI on 2015-08-14

excellent experience

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## As usual, the cleaning was painless. The recommendations very helpful.

★★★★★ by LUCIA ROSSI on 2015-08-13

As usual, the cleaning was painless. The recommendations very helpful.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Outstanding group!

★★★★★ by NORMAND GAGNON on 2015-08-11

Outstanding group!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**What an inspirational environment. Comforting and professional . Exceptionally clever architecture. It would be a pleasure to be keep waiting!**

★★★★★ by ERIC CLARK on 2015-07-31

What an inspirational environment. Comforting and professional . Exceptionally clever architecture. It would be a pleasure to be keep waiting!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is the best dentist I have had.**

★★★★★ by Anon on 2015-07-30

This is the best dentist I have had.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**This is the best dentist I have had.**

★★★★★ by RICHARD JAMES on 2015-07-30

This is the best dentist I have had.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Terrence. was amazing as usual on time , empathetic and painless. Highly recommend**

★★★★★ by JIM BOWKER on 2015-07-29

Terrence. was amazing as usual on time , empathetic and painless. Highly recommend

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Have been going there for years and couldn't see myself seeing anybody else. Let's face it; seeing your dentist isn't something that's enjoyable, but these guys make it as close to it as possible :-)**

★★★★★ by Anon on 2015-07-26

Have been going there for years and couldn't see myself seeing anybody else. Let's face it; seeing your dentist isn't something that's enjoyable, but these guys make it as close to it as possible :-)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great new office.**

★★★★★ by Anon on 2015-07-25

Great new office.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The hygienist was wonderful - caring and skilful. The staff are, without exception, helpful and friendly. The dentists are pretty damn good too. this is an office where you get the sense that everyone likes to be there, and really cares about the patients.**

★★★★★ by Anon on 2015-07-24

The hygienist was wonderful - caring and skilful. The staff are, without exception, helpful and friendly. The dentists are pretty damn good too. this is an office where you get the sense that everyone likes to be there, and really cares about the patients.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was a great experience in a beautiful atmosphere. I did not even have to worry about my parking meter. Nice Touch!**

★★★★★ by ROSE-MARIE SONDOLA on 2015-07-23

It was a great experience in a beautiful atmosphere. I did not even have to worry about my parking meter. Nice Touch!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Love the new place guys! Everybody is fantastic as usual , just add mirrors in each station..... Have to put my lipstick on afterwards!!! xoxoxo Renata**

★★★★★ by RENATA PODHRASKI- SABELLI on 2015-07-23

Love the new place guys! Everybody is fantastic as usual , just add mirrors in each station..... Have to put my lipstick on afterwards!!! xoxoxo Renata

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Staff are both highly skilled and friendly.**

★★★★★ by Anon on 2015-07-20

Staff are both highly skilled and friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Abcd efg**

★★★★★ by PATRICIA KIRKPATRICK on 2015-07-17

Abcd efg

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**as always - the best service and the best healthcare**

★★★★★ by OR WINDISH on 2015-07-15

as always - the best service and the best healthcare

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Nice new digs, pleasant and professional service as always.**

★★★★★ by PETER DE KOOS on 2015-07-10

Nice new digs, pleasant and professional service as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Apart from the usual excellent service, I was very happy to be cavity free for the first time in years. I am also delighted that my fiancée, Linda Marcotte, will now also be able to benefit from your excellent care.**

★★★★★ by ARI SNYDER on 2015-07-10

Apart from the usual excellent service, I was very happy to be cavity free for the first time in years. I am also delighted that my fiancée, Linda Marcotte, will now also be able to benefit from your excellent care.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everyone is polite, friendly, helpful, and most importantly, very efficient, competent and skilled. Very professional.**

★★★★★ by JAMES WILSON on 2015-07-09

Everyone is polite, friendly, helpful, and most importantly, very efficient, competent and skilled. Very professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Doctor Flanagan is the best dentist I've ever had. The new office is also very modern, and the coffee machine is great.**

★★★★★ by Anon on 2015-07-08

Doctor Flanagan is the best dentist I've ever had. The new office is also very modern, and the coffee machine is great.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Nice new digs.**

★★★★★ by PETER BISSET on 2015-07-07

Nice new digs.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had the most meticulous cleaning ever with Kayla who is expert at identifying present and future problems with the care**

**and sensitivity you so rarely find in many dental practices. She is truly outstanding in her field and I feel fortunate to have her as my hygienist.**

★★★★★ by Anon on 2015-07-07

I had the most meticulous cleaning ever with Kayla who is expert at identifying present and future problems with the care and sensitivity you so rarely find in many dental practices. She is truly outstanding in her field and I feel fortunate to have her as my hygienist.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Every part of the Drummond dental experience was spot on from the time I walked through the door. The space is very clean, professional and relaxing (not many people can be relaxed at the dentist). The staff are all super helpful and friendly. My appointment went by without delays or issues. You will likely pay more for services here than other dentists, but this ensures that it's done right the first time!**

★★★★★ by Anon on 2015-07-04

Every part of the Drummond dental experience was spot on from the time I walked through the door. The space is very clean, professional and relaxing (not many people can be relaxed at the dentist). The staff are all super helpful and friendly. My appointment went by without delays or issues. You will likely pay more for services here than other dentists, but this ensures that it's done right the first time!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Très heureuse d'avoir fait connaissance avec vos nouvelles installations. C'est très jolie. Votre accueil est toujours des plus chaleureux. La seule chose à laquelle il faudra remédier c'est le papier à mains dans la salle de bain. Les deux fois que j'y suis allée il n'y avait pas de papier pour s'essuyer les mains. Mais bon, je sais que ce n'est pas de votre faute.**

★★★★★ by ALINE DUPUIS on 2015-07-01

Très heureuse d'avoir fait connaissance avec vos nouvelles installations. C'est très jolie. Votre accueil est toujours des plus chaleureux. La seule chose à laquelle il faudra remédier c'est le papier à mains dans la salle de bain. Les deux fois que j'y suis allée il n'y avait pas de papier pour s'essuyer les mains. Mais bon, je sais que ce n'est pas de votre faute.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Where my wife and family go we pay 20% of the bill and the dental office claims the rest from our insurance. Where here we pay 100% of the bill and wait to get the 80% back. I would prefer to pay the 20%, some of these procedures can add up quite quickly.**

★★★★★ by Anon on 2015-06-30

Where my wife and family go we pay 20% of the bill and the dental office claims the rest from our insurance. Where here we pay 100% of the bill and wait to get the 80% back. I would prefer to pay the 20%, some of these procedures can add up quite quickly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent care!**

★★★★★ by Anon on 2015-06-24

Excellent care!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent experience, the staff is very friendly and very professional. Helpful in every way! The office is also very nice!**

★★★★★ by ROMEO DE LEON on 2015-06-24



Excellent experience, the staff is very friendly and very professional. Helpful in every way! The office is also very nice!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Yesterday we brought our entire family (3 kids - 5yr, 3yr and 1 yr old) and the experience could not have gone better. From the helpful ladies at the reception desk, to the technicians to the dentist, everyone was so friendly and helpful. My two boys have an easy experience and fell so comfortable with the entire staff. The technicians are the best with kids. All of them our so professional and truly make our kids feel at home. This group is highly recommended. These appointments are almost something to look forward to with the family :) Congratulations everyone who works at Drummond! You are true professionals! P.S. Please tell Taras I wore my night guard yesterday :)**

★★★★★ by ANDREW LYSOWYCH on 2015-06-23

Yesterday we brought our entire family (3 kids - 5yr, 3yr and 1 yr old) and the experience could not have gone better. From the helpful ladies at the reception desk, to the technicians to the dentist, everyone was so friendly and helpful. My two boys have an easy experience and fell so comfortable with the entire staff. The technicians are the best with kids. All of them our so professional and truly make our kids feel at home. This group is highly recommended. These appointments are almost something to look forward to with the family :) Congratulations everyone who works at Drummond! You are true professionals! P.S. Please tell Taras I wore my night guard yesterday :)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The new office is fantastic and all the employees are professionals.**

★★★★★ by SIRIO SOCCETTI on 2015-06-18

The new office is fantastic and all the employees are professionals.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I loved the new location. It definitely demonstrates a modern technology in the office. The girls at the front desk are as always such a joy to see when I come. They are super friendly and extremely efficient. The dentists and their staff are extremely great at their job. Yes, I would recommend this office to all the people I know.**

★★★★★ by MARY PANFILI on 2015-06-17

I loved the new location. It definitely demonstrates a modern technology in the office. The girls at the front desk are as always such a joy to see when I come. They are super friendly and extremely efficient. The dentists and their staff are extremely great at their job. Yes, I would recommend this office to all the people I know.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**5 star as always,! Couldn't ask for better.**

★★★★★ by DONNA KENNEDY on 2015-06-12

5 star as always,! Couldn't ask for better.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great experience - as always. Fareeda is absolutely superb, there is nobody like her out there! Dr. Konanec is patient, calm and professional. I am a new patient to the office since 2013 and will never go anywhere else!**

★★★★★ by Anon on 2015-06-12

Great experience - as always. Fareeda is absolutely superb, there is nobody like her out there! Dr. Konanec is patient, calm and professional. I am a new patient to the office since 2013 and will never go anywhere else!

NPS: 

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**Beautiful new office! Thank you Dr. Konanec for always taking the time to explain everything and making me feel as though I am involved in all the decision making process. The trust and confidence I have in you grows with every visit to your clinic.**

★★★★★ by Anon on 2015-06-12

Beautiful new office! Thank you Dr. Konanec for always taking the time to explain everything and making me feel as though I am involved in all the decision making process. The trust and confidence I have in you grows with every visit to your clinic.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**What a beautiful new office! Congratulations to a wonderful team! Always a pleasure to come into the clinic, my kids look forward to their appointments and the staff; front desk, assistants, hygienists and dentists, are simply superb. Keep up the great work!**

★★★★★ by Anon on 2015-06-12

What a beautiful new office! Congratulations to a wonderful team! Always a pleasure to come into the clinic, my kids look forward to their appointments and the staff; front desk, assistants, hygienists and dentists, are simply superb. Keep up the great work!

NPS: 

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**Great new location. Beautiful settings Gentle and efficient service.**

★★★★★ by MARC PARSON on 2015-06-11

Great new location. Beautiful settings Gentle and efficient service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everyone is extremely nice , pleasant and professional. Love the new offices and coffee is a bonus. Thank you!!**

★★★★★ by JENNY PANYSZAK on 2015-06-03

Everyone is extremely nice , pleasant and professional. Love the new offices and coffee is a bonus. Thank you!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The nicest staff out there. Its a pleasure going to see them all. Reasonable pricing, superb service, as painless as possible and little to no wait time.**

★★★★★ by CATERINA MUZZONE on 2015-06-03

The nicest staff out there. Its a pleasure going to see them all. Reasonable pricing, superb service, as painless as possible and little to no wait time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly, efficient and punctual - Wonderful new location.**

★★★★★ by SUZANNE MACCULLOCH- FORTIER on 2015-06-02

Friendly, efficient and punctual - Wonderful new location.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I always have a friendly, pleasant and instructive visit; everything is explained to me and I am always encouraged to take the best possible care of my teeth with their help. The new office space is very bright and comfortable too.**

★★★★★ by Anon on 2015-06-01

I always have a friendly, pleasant and instructive visit; everything is explained to me and I am always encouraged to take the best possible care of my teeth with their help. The new office space is very bright and comfortable too.

NPS: 

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**Every aspect of my visit was a very positive experience. The entire staff is friendly, polite, top quality professionalism all around. Always helpful and very supportive.. Stress free experience every visit. My hygienist Lori is truly the best. She is thorough, gentle, and most informative. Dr. Terence Flanagan's vast experience give very pleasing results. He is efficient, effective, top notch professional every step of the way. Who knew going to visit the dentist could be a positive experience**

★★★★★ by Anon on 2015-05-28

Every aspect of my visit was a very positive experience. The entire staff is friendly, polite, top quality professionalism all around. Always helpful and very supportive.. Stress free experience every visit. My hygienist Lori is truly the best. She is thorough, gentle, and most informative. Dr. Terence Flanagan's vast experience give very pleasing results. He is efficient, effective, top notch professional every step of the way. Who knew going to visit the dentist could be a positive experience

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great service as usual ! Thank you !**

★★★★★ by Anon on 2015-05-27

Great service as usual ! Thank you !

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The transformation of your clinic is lovely, modern with lots of light. Congratulations! Just a little note to let you know that you Advil Gels are soon to expire (07/15). See you soon!**

★★★★★ by Anon on 2015-05-26

The transformation of your clinic is lovely, modern with lots of light. Congratulations! Just a little note to let you know that you Advil Gels are soon to expire (07/15). See you soon!

NPS: 

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**Great professional service at all levels. Love the new offices. Staff is always pleasant.**

★★★★★ by SYLVIE BISSON on 2015-05-26

Great professional service at all levels. Love the new offices. Staff is always pleasant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Not only is Dr. Konanek among the very best, but he is also a good communicator, always ready to explain a procedure or present alternatives, listen to doubts or hesitations and make sure the patient understands and feels comfortable with the treatment he advocates. He is supported by a first-rate staff, competent and courteous. All that, not to mention the beautiful**

**new surroundings, makes going to the dentist a pleasant experience!**

★★★★★ by BIANCA ZAGOLIN on 2015-05-22

Not only is Dr. Konanek among the very best, but he is also a good communicator, always ready to explain a procedure or present alternatives, listen to doubts or hesitations and make sure the patient understands and feels comfortable with the treatment he advocates. He is supported by a first-rate staff, competent and courteous. All that, not to mention the beautiful new surroundings, makes going to the dentist a pleasant experience!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, the best of care, competent, courteous, helpful and friendly.**

★★★★★ by BIANCA ZAGOLIN on 2015-05-22

As always, the best of care, competent, courteous, helpful and friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Après plusieurs années, je peux confirmer que je reçois toujours le meilleur service. En cas d'urgence dentaire, ils trouvent toujours une plage horaire qui me convient. Les réceptionnistes, hygiéniste et assistante ainsi que le Dr. Konanek sont très aimables, souriants, professionnels. Les heures de rendez-vous sont respectés donc nous n'avons pas d'attente inutile. Leur nouveau local sur la rue Sherbrooke Ouest(près du Métro Guy-Concordia) est très jolie et conviviale. Félicitation à toute l'équipe de Drummond Dental!**

★★★★★ by BRIGITTE GRATTON on 2015-05-22

Après plusieurs années, je peux confirmer que je reçois toujours le meilleur service. En cas d'urgence dentaire, ils trouvent toujours une plage horaire qui me convient. Les réceptionnistes, hygiéniste et assistante ainsi que le Dr. Konanek sont très aimables, souriants, professionnels. Les

heures de rendez-vous sont respectés donc nous n'avons pas d'attente inutile. Leur nouveau local sur la rue Sherbrooke Ouest(près du Métro Guy-Concordia) est très jolie et conviviale. Félicitation à toute l'équipe de Drummond Dental!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fine professional service as always and now in spanking new offices!**

★★★★★ by Anon on 2015-05-16

Fine professional service as always and now in spanking new offices!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very Friendly. Very professional.**

★★★★★ by DANIEL WONG on 2015-05-16

Very Friendly. Very professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**With previous experience I had with dentist, it is impressive the way the staff paying attention to details. Keep up. Thank you so much**

★★★★★ by SAEED ALSHLWI on 2015-05-14

With previous experience I had with dentist, it is impressive the way the staff paying attention to details. Keep up. Thank you so much

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Nice, new modern facility; staff friendly and efficient as always.**

★★★★★ by DAVID MOON on 2015-05-13

Nice, new modern facility; staff friendly and efficient as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Terrific ! State of the art, personable and comfortable dentistry.**

★★★★★ by Anon on 2015-05-13

Terrific ! State of the art, personable and comfortable dentistry.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Lorri is the best super skillfull! Great relationship Dr T is great but he just needs to loosen up with me :) Best care by both**

★★★★★ by JEAN PAUL DUBE on 2015-05-13

Lorri is the best super skillfull! Great relationship Dr T is great but he just needs to loosen up with me :) Best care by both

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very good dental service and the receptions are very nice too! Dr. Torcutte is very friendly and professional. Highly recommended!**

★★★★★ by Anon on 2015-05-12

Very good dental service and the receptions are very nice too! Dr. Torcutte is very friendly and professional. Highly recommended!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very good dental service. Dr. Torcutte is very friendly and professional. Highly recommended!**

★★★★★ by Anon on 2015-05-12

Very good dental service. Dr. Torcutte is very friendly and professional. Highly recommended!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent**

★★★★★ by FRANCIS LAUGHREN on 2015-05-12

Excellent

NPS: 

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**Love the new offices. Congratulations to everyone for making the choice to move.**

★★★★★ by Anon on 2015-05-08

Love the new offices. Congratulations to everyone for making the choice to move.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**People are very nice and the new place is awesome.**

★★★★★ by Anon on 2015-05-07

People are very nice and the new place is awesome.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was quite impressed with the professionalism of the staff. They are friendly and efficient and it makes visiting the dentist a pleasant experience. The new premises are very nice.**

★★★★★ by Anon on 2015-05-05

I was quite impressed with the professionalism of the staff. They are friendly and efficient and it makes visiting the dentist a pleasant experience. The new premises are very nice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**So happy that my teeth are being taken care with such amazing professionals that i can trust. Friendly staff and good service. I love the new location! It is calming and enviting. All the best!**

★★★★★ by NOUF ALORAINI on 2015-05-05

So happy that my teeth are being taken care with such amazing professionals that i can trust. Friendly staff and good service. I love the new location! It is calming and enviting. All the best!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I appreciate the expertise and courtesy shown by all staff.**

★★★★★ by HEATHER KILPATRICK on 2015-05-05

I appreciate the expertise and courtesy shown by all staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**very good quality with very friendly stuff and great location**

★★★★★ by FERDOOS ALHARBI on 2015-05-04

very good quality with very friendly stuff and great location

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Congratulations on the beautiful new office!**

★★★★★ by ANDREA GROSKO on 2015-04-29

Congratulations on the beautiful new office!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very nice new location, friendly and very competent staff!**

★★★★★ by KRISTINA ULECKAS-LAVIGNE on 2015-04-28

Very nice new location, friendly and very competent staff!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very satisfactory.**

★★★★★ by GEORGE MANDL on 2015-04-24

Very satisfactory.

NPS: 

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**Always the best care! My 4 year old daughter loves every moment of being there as well! Thanks to the team!**

★★★★★ by LIANE SCHINASI on 2015-04-24

Always the best care! My 4 year old daughter loves every moment of being there as well! Thanks to the team!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional. Very courteous.**

★★★★★ by Anon on 2015-04-22

Very professional. Very courteous.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent clinic and staff !**

★★★★★ by MESHAELE ALEBAIKAN on 2015-04-22

Excellent clinic and staff !

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My appointment was pretty much on time. Kayla and Dr. Konanec were courteous and professional :)**

★★★★★ by VIRA ZAHARKEVICH on 2015-04-22

My appointment was pretty much on time. Kayla and Dr. Konanec were courteous and professional :)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Attentive, courteous and professional service. The staff takes the time to explain everything and only suggests treatment when necessary, not just to make money.**

★★★★★ by MELODIA SERBYN on 2015-04-22

Attentive, courteous and professional service. The staff takes the time to explain everything and only suggests treatment when necessary, not just to make money.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**An excellent experience in every way, as always.**

★★★★★ by Anon on 2015-04-22

An excellent experience in every way, as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always very friendly and efficient staff. Like the new location and offices.**

★★★★★ by VALIERY HOLLAND on 2015-04-21

Always very friendly and efficient staff. Like the new location and offices.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was professional as usual, the new location is very modern-almost like a spa but with dental equipment.**

★★★★★ by Anon on 2015-04-17

It was professional as usual, the new location is very modern-almost like a spa but with dental equipment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent and the Hygienst was very informative.**

★★★★★ by TIBOR MILETICS on 2015-04-15

Excellent and the Hygienst was very informative.

NPS: 

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**Good stuff**

★★★★★ by NAWAF ALSINANI on 2015-04-10

Good stuff

NPS: 

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**Very friendly and informative staff.**

★★★★★ by CHARLES GOATLEY on 2015-04-10

Very friendly and informative staff.

NPS: 

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**Excellent, as usual! The new office is modern, clean, and professional and the service is personal and superb. Each time I go for my appointment, I feel that Dr. Konanec and his staff know me personally. They are competent, and caring, and honest in their judgment. Highly recommend!**

★★★★★ by Anon on 2015-04-09

Excellent, as usual! The new office is modern, clean, and professional and the service is personal and superb. Each time I go for my appointment, I feel that Dr. Konanec and his staff know me personally. They are competent, and caring, and honest in their judgment. Highly recommend!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional and polite staff. Nice office too.**

★★★★★ by EDWARD HERBA on 2015-04-07

Very professional and polite staff. Nice office too.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional and skilful**

★★★★★ by Anon on 2015-03-24

Professional and skilful

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The staff is so profession and kind. You always are welcomed with a smile. Have been going to the Drummond Medical Building for over 30 years. Now looking forward to seeing the new office.**

★★★★★ by BRIGITTE BEAUCHAMP on 2015-03-20

The staff is so profession and kind. You always are welcomed with a smile. Have been going to the Drummond Medical Building for over 30 years. Now looking forward to seeing the new office.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Knowledgeable staff and a very professional and personalized service !!**



★★★★★ by MARCO PALMA IZAGUIRRE on 2015-03-20

Knowledgeable staff and a very professional and personalized service !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It was wonderful, I had so much anxiety and Silva was kind enough to sit with me and talk to me. She calmed me down and explained everything to me. She really put me at ease. Kayla worked her magic and voila it was over with no pain !!**

★★★★★ by KAREN TATIGIAN on 2015-03-18

It was wonderful, I had so much anxiety and Silva was kind enough to sit with me and talk to me. She calmed me down and explained everything to me. She really put me at ease. Kayla worked her magic and voila it was over with no pain !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**the best possible service and care**

★★★★★ by SIMON GLEW on 2015-03-17

the best possible service and care

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very competent team, friendly and courteous!**

★★★★★ by JAMES MALLOCH on 2015-03-12

Very competent team, friendly and courteous!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The entire office is what every dental office should be like; even if you walk in with a fear of dental offices, you walk out with a completely different and positive attitude. The work is done professionally and they are extremely helpful and informative. Thank you!**

★★★★★ by Anon on 2015-03-12

The entire office is what every dental office should be like; even if you walk in with a fear of dental offices, you walk out with a completely different and positive attitude. The work is done professionally and they are extremely helpful and informative. Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professional, Happy, Friendly! A Great Place to get your head examined!**

★★★★★ by RAYMOND BARRY on 2015-03-11

Professional, Happy, Friendly! A Great Place to get your head examined!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Amazing!!**

★★★★★ by Anon on 2015-03-10

Amazing!!

NPS: 

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**Very nice staff and great service!**

★★★★★ by ROMEO DE LEON on 2015-02-24

Very nice staff and great service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent experience !!! Fiorella is the best dental hygienist and the staff at the frontdesk is really good.**

★★★★★ by Anon on 2015-02-21

Excellent experience !!! Fiorella is the best dental hygienist and the staff at the frontdesk is really good.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Courteous and attentive service**

★★★★★ by LUISA BIASUTTI on 2015-02-20

Courteous and attentive service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very nice and courteous staff.**

★★★★★ by ANNA POLSPOEL on 2015-02-17

Very nice and courteous staff.

NPS: 

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**great as usual!**

★★★★★ by DOMENIC SILVAGGIO on 2015-02-12

great as usual!

NPS: **0 1 2 3 4 5 6 7 8 9 10**

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**As always, the service was outstanding. Dr. Konanec takes the time to explain each step of a procedure and is always very concerned about your comfort in the chair. I jokingly always tell people when I come back from an appointment at Drummond Dental that I've been to the spa! At my crown treatment yesterday, I felt so comfortable that I actually dozed off for a while. Keep up the great work Drummond Dental!!!!**

★★★★★ by DANNY MATTHEWS on 2015-02-12

As always, the service was outstanding. Dr. Konanec takes the time to explain each step of a procedure and is always very concerned about your comfort in the chair. I jokingly always tell people when I come back from an appointment at Drummond Dental that I've been to the spa! At my crown treatment yesterday, I felt so comfortable that I actually dozed off for a while. Keep up the great work Drummond Dental!!!!

NPS: **0 1 2 3 4 5 6 7 8 9 10**

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**Great service, Dr. Turcotte is an excellent dentist**

★★★★★ by JULIEN LEFEBVRE on 2015-02-09

Great service, Dr. Turcotte is an excellent dentist

NPS: **0 1 2 3 4 5 6 7 8 9 10**

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**Accueil toujours chaleureux avec le sourire en prime ! Nul besoin de revenir une deuxième fois pour des "ajustements", efficace et rapide.**

★★★★★ by MURIEL LABERNARIE on 2015-02-06

Accueil toujours chaleureux avec le sourire en prime ! Nul besoin de revenir une deuxième fois pour des "ajustements", efficace et rapide.

NPS: 

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**Je suis cliente depuis plusieurs années (mon conjoint également) et je suis toujours très satisfaites de leurs bon soins et de leur professionnalisme. Les réceptionnistes sont toujours souriantes Sylva et sa collègue au frontdesk, Dr Konanec et son assistante, l'hygiéniste dentaire, très belle équipe. Bravo! Ils et elles sont tous très attentionné et d'une fois à l'autre, je reçois toujours un bel accueil et de bons soins. Avant de requérir à leur service, je détestais aller chez le dentiste..maintenant je suis en totale confiance et ça ne m'angoisse plus! Je vous recommande Drummond Dental group sans hésiter!**

★★★★★ by BRIGITTE GRATTON on 2015-02-05

Je suis cliente depuis plusieurs années (mon conjoint également) et je suis toujours très satisfaites de leurs bon soins et de leur professionnalisme. Les réceptionnistes sont toujours souriantes Sylva et sa collègue au frontdesk, Dr Konanec et son assistante, l'hygiéniste dentaire, très belle équipe. Bravo! Ils et elles sont tous très attentionné et d'une fois à l'autre, je reçois toujours un bel accueil et de bons soins. Avant de requérir à leur service, je détestais aller chez le dentiste..maintenant je suis en totale confiance et ça ne m'angoisse plus! Je vous recommande Drummond Dental group sans hésiter!

NPS: 

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**Hygenist is a little rough but maybe she had to be - does not engage the client at all.**

★★★★★ by Anon on 2015-02-04

Hygenist is a little rough but maybe she had to be - does not engage the client at all.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Yesterday I was in pain, today I'm feeling fine. Thanks Dr. Turcotte! I have every confidence in this group and wouldn't hesitate to recommend.**

★★★★★ by SUSAN DONOHUE on 2015-01-30

Yesterday I was in pain, today I'm feeling fine. Thanks Dr. Turcotte! I have every confidence in this group and wouldn't hesitate to recommend.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Nice, friendly doctor and stuff. Good quality.**

★★★★★ by Anon on 2015-01-29

Nice, friendly doctor and stuff. Good quality.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional team, but very fun and funny environment. I feel like I am in very good hands.**

★★★★★ by JOHN KARRAS on 2015-01-29

Very professional team, but very fun and funny environment. I feel like I am in very good hands.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I am a patient of Dr. Konanec for many years. He is a great dentist and has been very accomadating to me which is truly appreciated. His staff is just great! Would not hesitate to recommend Drummond Dental Group!**

★★★★★ by LYNDA GATHERCOLE on 2015-01-28

I am a patient of Dr. Konanec for many years. He is a great dentist and has been very accomadating to me which is truly appreciated. His staff is just great! Would not hesitate to recommend Drummond Dental Group!

NPS: 

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**I love my experience every time I come to Drummond Dental Group!! I always have Laurie as my dental hygienist when I go and she is so nice. Would definitely recommend!!**

★★★★★ by PHOEBE ANN DEJEU on 2015-01-24

I love my experience every time I come to Drummond Dental Group!! I always have Laurie as my dental hygienist when I go and she is so nice. Would definitely recommend!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Nice people, very helpful and concerned that your teeth are given the best care possible. Always willing to answer questions.**

★★★★★ by Anon on 2015-01-23

Nice people, very helpful and concerned that your teeth are given the best care possible. Always willing to answer questions.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Très bon accueil Personnel aimable et sympathique

★★★★★ by LOUIS RHEAUME on 2015-01-23

Très bon accueil Personnel aimable et sympathique

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## as always, excellent

★★★★★ by CRAIG LAPP on 2015-01-21

as always, excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Started on time. Excellent staff from front office to hygienists and dentists.

★★★★★ by DENIS BERNICKY on 2015-01-18

Started on time. Excellent staff from front office to hygienists and dentists.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I'd like to give feedback, but do not wish it to be published on your website

★★★★★ by DAWN SUTHERLAND on 2015-01-17

I'd like to give feedback, but do not wish it to be published on your website

NPS: N/A

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**I have been going to this address for the past 40 years and the dentists who attended me (starting with Dr. Hasegawa) and my family have always been excellent. I recommended it to friends who are also very satisfied. I would like to stress the high degree of professionalism of Dr. Konanec's assistant. The receptionists are also very courteous and helpful.**

★★★★★ by CATHERINE POUPENEY HART on 2015-01-16

I have been going to this address for the past 40 years and the dentists who attended me (starting with Dr. Hasegawa) and my family have always been excellent. I recommended it to friends who are also very satisfied. I would like to stress the high degree of professionalism of Dr. Konanec's assistant. The receptionists are also very courteous and helpful.

NPS: 

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**My impression of Dr. Konanec is always very good, and I was impressed by the very high degree of professionalism of his assistant and wondered how come she didn't become a dentist or medical doctor herself. I would encourage her to do so ! Receptionists very courteous and helpful. I have been going to this address for 40 years and been seen by different dentists since Dr. Hasegawa. Always top experiences for me and my family. I have recommended it to several friends who are equally very satisfied.**

★★★★★ by CATHERINE POUPENEY HART on 2015-01-16

My impression of Dr. Konanec is always very good, and I was impressed by the very high degree of professionalism of his assistant and wondered how come she didn't become a dentist or medical doctor herself. I would encourage her to do so ! Receptionists very courteous and helpful. I have been going to this address for 40 years and been seen by different dentists since Dr. Hasegawa. Always top experiences for me and my family. I have recommended it to several friends who are equally very satisfied.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## exceptional service and staff

★★★★★ by PEGAH NIKI-RAD on 2015-01-13

exceptional service and staff

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I can always count on professional, friendly service at Drummond Dental Group.

★★★★★ by JOHN SIMONS on 2015-01-10

I can always count on professional, friendly service at Drummond Dental Group.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Lori is the best!

★★★★★ by PETER DE KOOS on 2015-01-06

Lori is the best!

NPS: 

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## As usual everybody was very nice :) and professional

★★★★★ by PERRY SENEAL on 2014-12-23

As usual everybody was very nice :) and professional

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## You guys rock :)

★★★★★ by ANGELA MUNDEN on 2014-12-19

You guys rock :)

NPS: 

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## Great team, wonderful service!

★★★★★ by Anon on 2014-12-19

Great team, wonderful service!

NPS: 

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**I called in on the 16th of December 2014 for a crown that had popped out. They were able to schedule me an appointment for the next day. I received quality services. The staff I encountered as well as the dentist that treated me were both welcoming and professional. The dentist not only solved my problem but was patient and attentive to the questions I had for my other teeth that need refilling. I strongly recommend this place.**

★★★★★ by Anon on 2014-12-19

I called in on the 16th of December 2014 for a crown that had popped out. They were able to schedule me an appointment for the next day. I received quality services. The staff I encountered as well as the dentist that treated me were both welcoming and professional. The dentist not only solved my problem but was patient and attentive to the questions I had for my other teeth that need refilling. I strongly recommend this place.

NPS: 

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**Extremely thorough cleaning. Very friendly and accommodating staff. Great experience. Even the kids enjoyed themselves!**

★★★★★ by MELISSA ESSEBAG on 2014-12-18

Extremely thorough cleaning. Very friendly and accommodating staff. Great experience. Even the kids enjoyed themselves!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Professionalism and friendliness - this is what I most like about Drummond Dental Group.**

★★★★★ by Anon on 2014-12-17

Professionalism and friendliness - this is what I most like about Drummond Dental Group.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent staff and very cooperative**

★★★★★ by Anon on 2014-12-17

excellent staff and very cooperative

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It's kind of unlikely to be saying that it was a pleasure going to the dentist...but it was! As always I can trust Drummond Dental's professional, helpful, and friendly staff to make the experience as pleasant as it can be. Kudos....and Happy Holidays to one and all. B Stafford**

★★★★★ by BRIAN STAFFORD on 2014-12-17

It's kind of unlikely to be saying that it was a pleasure going to the dentist...but it was! As always I can trust Drummond Dental's professional, helpful, and friendly staff to make the experience as pleasant as it can be. Kudos....and Happy Holidays to one and all. B Stafford

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Always great service!**

★★★★★ by Anon on 2014-12-17

Always great service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Always pleased with the work of dental assistant Lori. Thorough and listens to what I need and want. See you in June.**

★★★★★ by CHERYL GALBRAITH on 2014-12-16

Always pleased with the work of dental assistant Lori. Thorough and listens to what I need and want. See you in June.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I would like to thank everyone for an amazing experience. We had 4 appointments (2 adults and 2 kids) and we had our 7 month baby girl with us as well. My middle child who is 3 tomorrow experienced his first dental exam and it was a success. My older son (5 year old) doesn't even want me in the room with him anymore because he is so comfortable with the staff. The entire team (All the Dental Hygienists and Dr. Taras) were fantastic with my kids and it really made the experience easy! I would like to also note that the receptionists were so accommodating and truly helped entertain our children. The**

**Drummond Dental office is fantastic and I would recommend it to anyone I know! Great work and team effort! Best Regards and Happy Holidays from Andrew, Arianna, Damina, Luca and Alexa (new customer soon :) )**

★★★★★ by ANDREW LYSOWYCH on 2014-12-16

I would like to thank everyone for an amazing experience. We had 4 appointments (2 adults and 2 kids) and we had our 7 month baby girl with us as well. My middle child who is 3 tomorrow experienced his first dental exam and it was a success. My older son (5 year old) doesn't even want me in the room with him anymore because he is so comfortable with the staff. The entire team (All the Dental Hygienists and Dr. Taras) were fantastic with my kids and it really made the experience easy! I would like to also note that the receptionists were so accommodating and truly helped entertain our children. The Drummond Dental office is fantastic and I would recommend it to anyone I know! Great work and team effort! Best Regards and Happy Holidays from Andrew, Arianna, Damina, Luca and Alexa (new customer soon :) )

NPS: 

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**I came into the clinic with panic about a condition, and felt quite relieved after meeting the doctor and the staff members. All were helpful and supporting, and I definitely recommend this clinic.**

★★★★★ by ADIB YOUNIS on 2014-12-12

I came into the clinic with panic about a condition, and felt quite relieved after meeting the doctor and the staff members. All were helpful and supporting, and I definitely recommend this clinic.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Totally efficient and professional....excellent attention to patient welfare...much appreciated**

★★★★★ by ERIC MARTIN on 2014-12-10

Totally efficient and professional....excellent attention to patient welfare...much appreciated

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Staff is always friendly and helpful!**

★★★★★ by Anon on 2014-12-10

Staff is always friendly and helpful!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Always very satisfied with the level of service provided.**

★★★★★ by CAMERON PRIOR on 2014-12-05

Always very satisfied with the level of service provided.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Merci beaucoup, quand je vais chez Drummond Dental je suis toujours bien servie. Fiorella est très gentille et très professionnelle. L'accueil est toujours des plus chaleureux. Passez une bonne fin de journée**

★★★★★ by ALINE DUPUIS on 2014-12-03

Merci beaucoup, quand je vais chez Drummond Dental je suis toujours bien servie. Fiorella est très gentille et très professionnelle. L'accueil est toujours des plus chaleureux. Passez une bonne fin de journée

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**We have been with the Drummond Dental Group for many years. Recently Dr. Turcotte took over our (my husband and I) care from Dr. L Flanagan. We could not be happier. He is a super nice person but also a meticulous dentist. It is quite obvious he loves what he does!**

★★★★★ by DIANA LAVOIE on 2014-12-02

We have been with the Drummond Dental Group for many years. Recently Dr. Turcotte took over our (my husband and I) care from Dr. L Flanagan. We could not be happier. He is a super nice person but also a meticulous dentist. It is quite obvious he loves what he does!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**One of the best dental services I have ever had. Kayla is fantastic & so thorough & everyone else is pleasant & helpful. It has become a pleasant experience for me. Shirley Morton.**

★★★★★ by SHIRLEY MORTON on 2014-11-30

One of the best dental services I have ever had. Kayla is fantastic & so thorough & everyone else is pleasant & helpful. It has become a pleasant experience for me. Shirley Morton.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional and pleasant.**

★★★★★ by VICTOR SIOKALO on 2014-11-26

Very professional and pleasant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent.**



★★★★★ by RICHARD G ROY on 2014-11-25

excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had pain in my gum and thought I would use my day off to book an appointment After some discussion I was invited to come in that same afternoon.I had x-rays taken and then my teeth were cleaned,which I didn't ask for,was not expecting and does not seem relevant to my emergency.Then to deal with my pain I was scheduled for an appointment a whole month later, and told to avoid eating and drinking on that side of my mouth in the meantime.This kind of hit and run exploitation of someone in pain does not inspire trust.I try not to judge on impulse but my impression is not positive.**

★★★☆☆ by MARC VILLENEUVE on 2014-11-20

I had pain in my gum and thought I would use my day off to book an appointment After some discussion I was invited to come in that same afternoon.I had x-rays taken and then my teeth were cleaned,which I didn't ask for,was not expecting and does not seem relevant to my emergency.Then to deal with my pain I was scheduled for an appointment a whole month later, and told to avoid eating and drinking on that side of my mouth in the meantime.This kind of hit and run exploitation of someone in pain does not inspire trust.I try not to judge on impulse but my impression is not positive.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent, friendly and courteous service!**

★★★★★ by MARK TATIGIAN on 2014-11-18

Excellent, friendly and courteous service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always very pleasant, informative and thorough. They explain any trouble or problem issues and explain how to best care for them so they do not get worse. I know I am getting the best care and feedback and encouragement to take of my teeth & gums.**

★★★★★ by Anon on 2014-11-14

Always very pleasant, informative and thorough. They explain any trouble or problem issues and explain how to best care for them so they do not get worse. I know I am getting the best care and feedback and encouragement to take of my teeth & gums.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Felt dentist knew what he was doing. I even started to relax eventually and forgot for a bit I was in the dentist's chair.**

★★★★★ by WENDY WILLIAMSON on 2014-11-12

Felt dentist knew what he was doing. I even started to relax eventually and forgot for a bit I was in the dentist's chair.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service**

★★★★★ by MARIE-JOSEE FORCIER on 2014-11-12

Excellent service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Just love my Hygienist:))). Everyone is energetic and happy. VERY important on these drab Montreal days.**

★★★★★ by DENISE XENOS on 2014-11-07

Just love my Hygienist:))). Everyone is energetic and happy. VERY important on these drab Montreal days.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Terrified going to the dentist...not anymore! Friendly, punctual and everyone takes interest in your comfort, makes the experience pleasant after all! Excellent client services! Congratulations team!**

★★★★★ by ODILE ALMANZA on 2014-11-05

Terrified going to the dentist...not anymore! Friendly, punctual and everyone takes interest in your comfort, makes the experience pleasant after all! Excellent client services! Congratulations team!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Konanec and his staff are very professional, courteous and human with their patients. They all really aim to please and work as a team.**

★★★★★ by LYNDA GATHERCOLE on 2014-11-05

Dr. Konanec and his staff are very professional, courteous and human with their patients. They all really aim to please and work as a team.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**.I always look forward for my check ups because of the excellent staff.**

★★★★★ by FRANCIS LAUGHREN on 2014-11-04

.I always look forward for my check ups because of the excellent staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've been a patient with Drummond Dental Group for almost 20 years. That says it all, I think! I wouldn't dream of changing dentists, and I would recommend this group to anyone who asks. Yes, it is possible to find cheaper dentists, but I really wouldn't advise it. Drummond has always proven to be well worth every penny.**

★★★★★ by Anon on 2014-11-02

I've been a patient with Drummond Dental Group for almost 20 years. That says it all, I think! I wouldn't dream of changing dentists, and I would recommend this group to anyone who asks. Yes, it is possible to find cheaper dentists, but I really wouldn't advise it. Drummond has always proven to be well worth every penny.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Compassionate,quick,no pain....never a problem to get an appointment in an emergency situation. Thank you Dr Konanec. William Holowka**

★★★★★ by WILLIAM HOLOWKA on 2014-10-30

Compassionate,quick,no pain....never a problem to get an appointment in an emergency situation. Thank you Dr Konanec. William Holowka

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Had an unexpected problem and a member of the support staff scheduled an appointment for me within a couple of days. As always, the staff and dentist were most accommodating, patient and professional. Much appreciated.**

★★★★★ by SAMIEUN KHAN on 2014-10-28

Had an unexpected problem and a member of the support staff scheduled an appointment for me within a couple of days. As always, the staff and dentist were most accommodating, patient and professional. Much appreciated.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Great staff and great service!**

★★★★★ by ANNE-MARIE LOZIER on 2014-10-28

Great staff and great service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The ladies always greet the public with a smile, are professional and most pleasant to deal with. The dental group are most fortunate to have such fabulous ladies working there.**

★★★★★ by Anon on 2014-10-22

The ladies always greet the public with a smile, are professional and most pleasant to deal with. The dental group are most fortunate to have such fabulous ladies working there.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always,, I was welcomed with warmth as well as courtesy.**

★★★★★ by ARI SNYDER on 2014-10-21

As always,, I was welcomed with warmth as well as courtesy.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent and timely service. Keep it up!**

★★★★★ by Anon on 2014-10-21

Excellent and timely service. Keep it up!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Upon entering the offices of Dr T Konanec, you're greeted with smiles and politeness. Lori performed my annual cleaning with gentleness and smiles, Dr T Konanec is always a pleasure to speak to and both , dentist and his hygienist, have a strong sense of professionalism. It was a very positive experience for me. Thank you.**

★★★★★ by Anon on 2014-10-19

Upon entering the offices of Dr T Konanec, you're greeted with smiles and politeness. Lori performed my annual cleaning with gentleness and smiles, Dr T Konanec is always a pleasure to speak to and both , dentist and his hygienist, have a strong sense of professionalism. It was a very positive experience for me. Thank you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great attention, professional & on time. Just don't like that they found 3 CAVATIES! O.K. I'll stop eating gummy bears & jujubes. Am disappointed with your move to Guy & Sherbrooke... no parking! Kathy Burke**

★★★★★ by KATHERINE JOHNSON-BURKE on 2014-10-15

Great attention, professional & on time. Just don't like that they found 3 CAVATIES! O.K. I'll stop eating gummy bears & jujubes. Am disappointed with your move to Guy & Sherbrooke... no parking! Kathy Burke

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I knew I would not be seeing my regular hygenist- but the new girl wasn't very good with the power tool and it stressed me out. She's really nice and just needs a bit more practice I think. Her room also wasn't set up. I also wasn't happy that you are moving- this is really close to my office. Finally you confirmed my appointment about 3 times after I had changed it, and I found this a bit annoying- I mentioned this and that I get the texts, which are great.**

★★★★☆ by Anon on 2014-10-07

I knew I would not be seeing my regular hygenist- but the new girl wasn't very good with the power tool and it stressed me out. She's really nice and just needs a bit more practice I think. Her room also wasn't set up. I also wasn't happy that you are moving- this is really close to my office. Finally you confirmed my appointment about 3 times after I had changed it, and I found this a bit annoying- I mentioned this and that I get the texts, which are great.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Accommodating and very friendly staff. Have never felt pressured to have more dental work then required. Clearly explain what they are doing, or need to do and why.**

★★★★★ by Anon on 2014-10-04

Accommodating and very friendly staff. Have never felt pressured to have more dental work then required. Clearly explain what they are doing, or need to do and why.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The people are nice, and they treat you very well.**

★★★★☆ by Anon on 2014-10-03

The people are nice, and they treat you very well.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent as usual. Lori is great!**

★★★★★ by ROSA GULLO on 2014-10-03

Excellent as usual. Lori is great!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Best staff ever, it is such a pleasure going to the denist!!**

★★★★★ by Anon on 2014-10-01

Best staff ever, it is such a pleasure going to the denist!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Exceptional and very professional team!**

★★★★★ by NATALIYA VINITSKA on 2014-09-25

Exceptional and very professional team!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had difficulty communicating with the business manager my concern about insurance coverage. She seemed defensive and unable to hear what I was saying. In the end, she repeated what I had said as if she herself had been saying it from the beginning. It was an odd exchange.**



★★★★★ by Anon on 2014-09-23

I had difficulty communicating with the business manager my concern about insurance coverage. She seemed defensive and unable to hear what I was saying. In the end, she repeated what I had said as if she herself had been saying it from the beginning. It was an odd exchange.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very nice, courteous staff. Very pleasant, well trained dental technicians.**

★★★★★ by JURATE ULECKAS on 2014-09-23

Very nice, courteous staff. Very pleasant, well trained dental technicians.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent, professional service.**

★★★★★ by Anon on 2014-09-23

Excellent, professional service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Toujours un plaisir retourner pour mes rendez-vous! Les gens y sont forts sympatiques.**

★★★★★ by SUZIE LAMBERT on 2014-09-20

Toujours un plaisir retourner pour mes rendez-vous! Les gens y sont forts sympatiques.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Loriana is so professional and friendly it actually makes going to the dentist a pleasure. Everyone at the dental practice are extremely professional and courteous. Thank you Taras for making the dental experience an enjoyable one!**

★★★★★ by SEAN MICHAEL DEEGAN on 2014-09-18

Loriana is so professional and friendly it actually makes going to the dentist a pleasure. Everyone at the dental practice are extremely professional and courteous. Thank you Taras for making the dental experience an enjoyable one!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional service. Dentist was courteous, competent, efficient and inspired confidence. Would recommend to anyone.**

★★★★★ by ISSAC LEMPRIERE on 2014-09-18

Very professional service. Dentist was courteous, competent, efficient and inspired confidence. Would recommend to anyone.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Top professional service!**

★★★★★ by ALBERTO CAMBROSIO on 2014-09-17

Top professional service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The welcome was warm and i felt at home despite being at the dentist's ( hahaha). The meeting with the nurse and the Dr was excellent and i was informed all the way through. In simple, i felt really taken good care of.**

★★★★★ by ASHVINSINGH RAMDIN on 2014-09-12

The welcome was warm and i felt at home despite being at the dentist's ( hahaha). The meeting with the nurse and the Dr was excellent and i was informed all the way through. In simple, i felt really taken good care of.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Konanec and Fareeda always put me at ease and explain what they are doing whether for a check up or any further work. They make sure I am comfortable and more relaxed than I've been at other dentist's in the past.**

★★★★★ by Anon on 2014-09-11

Dr. Konanec and Fareeda always put me at ease and explain what they are doing whether for a check up or any further work. They make sure I am comfortable and more relaxed than I've been at other dentist's in the past.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Très très satisfaite, courtoisie , professionnalisme et à l'écoute que demander de plus.**

★★★★★ by LOUISE HOUDE FORTIN on 2014-09-11

Très très satisfaite, courtoisie , professionnalisme et à l'écoute que demander de plus.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always satisfied. Find the staff very accommodating.**

★★★★★ by SUSAN BALOGH on 2014-09-11

Always satisfied. Find the staff very accommodating.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**excellent cleanup, friendly and professional administration.**

★★★★★ by Anon on 2014-09-03

excellent cleanup, friendly and professional administration.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I had a great experience - hygienist and dentist were both very efficient and friendly!**

★★★★★ by MELISSA DIRE on 2014-09-02

I had a great experience - hygienist and dentist were both very efficient and friendly!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very caring and welcoming staff.**

★★★★★ by Anon on 2014-08-29

Very caring and welcoming staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, as usual: the best, up to date professional care, plus a friendly, personal manner.**

★★★★★ by BIANCA ZAGOLIN on 2014-08-29

Excellent service, as usual: the best, up to date professional care, plus a friendly, personal manner.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent hygiene thanks to Kayla and sound advice from Dr. Konanec.**

★★★★★ by Anon on 2014-08-29

Excellent hygiene thanks to Kayla and sound advice from Dr. Konanec.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Going to the dentist is never a good time. But, I was scared, nervous, and feeling all around bad about losing another tooth. I left, feeling good, pleased that it didn't hurt, and happy to know that I have Dr.s at Drummond Dental that are experienced and compassionate. I live in St. Zotique , and I will drive the hour to downtown as I would never change my Dr.'s for anything.....ever. Thank you Dr. Turcotte, you and all your associates are wonderful !!**

★★★★★ by KATHLEEN ARMAND on 2014-08-27

Going to the dentist is never a good time. But, I was scared, nervous, and feeling all around bad about losing another tooth. I left, feeling good, pleased that it didn't hurt, and happy to know that I have Dr.s at Drummond Dental that are experienced and compassionate. I live in St. Zotique , and I will drive the hour to downtown as I would never change my Dr.'s for anything.....ever. Thank you Dr. Turcotte, you and all your associates are wonderful !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**good visit for my son, as always - took a little more time to straighten out the paperwork at the end.**

★★★★★ by Anon on 2014-08-26

good visit for my son, as always - took a little more time to straighten out the paperwork at the end.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Working with very knowledgeable and dedicated staff results in an outstanding job as well as a thorough understanding of the treatment process My best regards to all of you Rod Holmes**

★★★★★ by ROD HOLMES on 2014-08-24

Working with very knowledgeable and dedicated staff results in an outstanding job as well as a thorough understanding of the treatment process My best regards to all of you Rod Holmes

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The staff and Dr Turcotte were very professional, patient and kind. They took the time to explain everything and make sure you understood.**

★★★★★ by MARTINE TOURILLON on 2014-08-23

The staff and Dr Turcotte were very professional, patient and kind. They took the time to explain everything and make sure you understood.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very good experience. Good advice.**

★★★★★ by Anon on 2014-08-21

Very good experience. Good advice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Services professionnels et individualisés.**

★★★★★ by Anon on 2014-08-20

Services professionnels et individualisés.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always on time! And super friendly and competent...makes going to the dentist pleasurable...if that was possible!**

★★★★★ by ODILE ALMANZA on 2014-08-20

Always on time! And super friendly and competent...makes going to the dentist pleasurable...if that was possible!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent friendly service. I highly recommend the Drummond Dental Group.**

★★★★★ by Anon on 2014-08-19

Excellent friendly service. I highly recommend the Drummond Dental Group.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**very well**

★★★★★ by EMMANUEL SORET on 2014-08-19

very well

NPS: 

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**The dentist does an excellent job and is highly competent.**

★★★★★ by Anon on 2014-08-16

The dentist does an excellent job and is highly competent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr Konanec is an amazing dentist. He does understand and takes the time to explain procedures to his patients. I am an anxious person and I appreciate the extra mile him and his staff go through to make me feel at ease. I feel valued as a patient; something that is very rare these days.**

★★★★★ by ISABELLE VINCENT on 2014-08-14

Dr Konanec is an amazing dentist. He does understand and takes the time to explain procedures to his patients. I am an anxious person and I appreciate the extra mile him and his staff go through to make me feel at ease. I feel valued as a patient; something that is very rare these days.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**very friendly staff, always on the ball. It doesn't even feel like a dentist's office**

★★★★★ by Anon on 2014-07-26



very friendly staff, always on the ball. It doesn't even feel like a dentist's office

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasant experience for me - excellent hygienist, excellent dentist, excellent front desk staff.**

★★★★★ by ANNE GATENSBY on 2014-07-24

Always a pleasant experience for me - excellent hygienist, excellent dentist, excellent front desk staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very pleasant and considerate service.**

★★★★★ by LOUISE BALZAMO on 2014-07-23

Very pleasant and considerate service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service!**

★★★★★ by SYLVIE LEDUC on 2014-07-19

Excellent service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I usually don't really like going to the dentist but the hygienist and dentist at Drummond Dental made my experience quite pleasant! Thank you Kayla and Thank You Dr. Turcotte!**

★★★★★ by MELISSA DIRE on 2014-07-16

I usually don't really like going to the dentist but the hygienist and dentist at Drummond Dental made my experience quite pleasant! Thank you Kayla and Thank You Dr. Turcotte!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I've never been a fan of going to the dentist, but this team has won me over. I've never felt more at ease with any medical professional.**

★★★★★ by Anon on 2014-07-11

I've never been a fan of going to the dentist, but this team has won me over. I've never felt more at ease with any medical professional.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Before I dive into the heart and soul of my extended soliloquy, let me preface by saying: Thank you. That is all. Best, Stefan**

★★★★★ by STEFAN PROKOPETZ on 2014-07-11

Before I dive into the heart and soul of my extended soliloquy, let me preface by saying: Thank you. That is all. Best, Stefan

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I'm really impressed with the professionalism and workmanship displayed by the team. And I'm absolutely delighted with my new tooth;! Thank you.**

★★★★★ by TZIPPY CORBER on 2014-07-10

I'm really impressed with the professionalism and workmanship displayed by the team. And I'm absolutely delighted with my new tooth;! Thank you.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Depuis déjà 12 ans que je confie ma dentition à l'équipe Drummond Dental Group et comme toujours je suis très satisfaite de leurs services; de l'acceuil aux soins. Je les recommande sans aucune hésitation.**

★★★★★ by BRIGITTE GRATTON on 2014-07-10

Depuis déjà 12 ans que je confie ma dentition à l'équipe Drummond Dental Group et comme toujours je suis très satisfaite de leurs services; de l'acceuil aux soins. Je les recommande sans aucune hésitation.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**I always love my experience at Drummond Dental. I find it a perfect blend of professional service and courteousness and friendly smiles and service. The taking the time to explain through pictures of your teeth is a great feature. I just hope that, as they expand, the atmosphere remains the same.**

★★★★★ by CARLOS DA COSTA FRIAS on 2014-07-10

I always love my experience at Drummond Dental. I find it a perfect blend of professional service and courteousness and friendly smiles and service. The taking the time to explain through pictures of your teeth is a great feature. I just hope that, as they expand, the atmosphere remains the same.

NPS:  0  1  2  3  4  5  6  7  8  9  10

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**Always the best, thank you :-)**

★★★★★ by JOEL SCHAAL on 2014-07-09

Always the best, thank you :-)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **I have had changes in my over-all physical health**

★★★★★ by Anon on 2014-07-09

I have had changes in my over-all physical health

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Great staff, great experience.**

★★★★★ by SYLVIE AUCOIN on 2014-07-09

Great staff, great experience.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**From my first step into the clinic, I was graciously greeted by the ladies at reception, with additional attention with respect to services clarification. I received a very thorough and extensive professional cleaning. If you can call a dental chair experience a + one, then this was worthy of a podium position :).**

★★★★★ by CIARAN PITCHFORD on 2014-07-09

From my first step into the clinic, I was graciously greeted by the ladies at reception, with additional attention with respect to services clarification. I received a very thorough and extensive professional cleaning. If you can call a dental chair experience a + one, then this was worthy of a podium position :).

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very prompt, professional service from both the hygienist and the dentist. I always look forward to a (generally) pleasant experience. Thank you.**

★★★★★ by Anon on 2014-07-06

Very prompt, professional service from both the hygienist and the dentist. I always look forward to a (generally) pleasant experience. Thank you.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**It is always a pleasure to visit the Drummond Medical Group. Everyone is great to deal with. Thanks!**

★★★★★ by KEN DUSTIN on 2014-07-03

It is always a pleasure to visit the Drummond Medical Group. Everyone is great to deal with. Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The staff is always very friendly. Especially at the reception area. I'm always very nervous about going to the dentist, but they make me feel comfortable and less afraid.**

★★★★★ by TINA JUTRAS on 2014-06-20

The staff is always very friendly. Especially at the reception area. I'm always very nervous about going to the dentist, but they make me feel comfortable and less afraid.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, although thy hygienist is a bit too talkative, and mildly condescending.**

★★★★★ by DAWN SUTHERLAND on 2014-06-19

Excellent service, although thy hygienist is a bit too talkative, and mildly condescending.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Accueil chaleureux, service compétent et exemplaire, on se sent en confiance dès qu'on ouvre la porte. Que dire de plus? Merci à toute l'équipe !**

★★★★★ by GENEVIEVE PARADIS on 2014-06-18

Accueil chaleureux, service compétent et exemplaire, on se sent en confiance dès qu'on ouvre la porte. Que dire de plus? Merci à toute l'équipe !

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I look forward every 6 months to getting my teeth cleaned because it is always such a positive experience! It is such a rarity these days to have a medical type service where everyone is smiling, takes the time to talk to you and cares about your experience. Keep up the great work!**

★★★★★ by JENNIFER BRIDGEMAN on 2014-06-18

I look forward every 6 months to getting my teeth cleaned because it is always such a positive experience! It is such a rarity these days to have a medical type service where everyone is smiling, takes the time to talk to you and cares about your experience. Keep up the great work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As usual First rate. Would you also send me the e-mail of Lloyd Flanagan. Thank you, Michael**

★★★★★ by MICHAEL OGILVIE on 2014-06-18

As usual First rate. Would you also send me the e-mail of Lloyd Flanagan.  
Thank you, Michael

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Hello My son was in yesterday for his check up. He, of course, had nothing but good things to say about it ;) Thank you Thank you!**

★★★★★ by MAXIMILIANO VIDELA-ZDYB on 2014-06-17

Hello My son was in yesterday for his check up. He, of course, had nothing but good things to say about it ;) Thank you Thank you!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everything was great. Sorry for my late arrival.**

★★★★★ by JOHN BOBER on 2014-06-14

Everything was great. Sorry for my late arrival.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**My dental technician is the best! Always well served at Drummond Dental.**

★★★★★ by Anon on 2014-06-13

My dental technician is the best! Always well served at Drummond Dental.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always amazing! The care in always outstanding, not only the treatments but the caring and personal touches.**

★★★★★ by ALEXANDRA STEPHENSON on 2014-06-11

As always amazing! The care in always outstanding, not only the treatments but the caring and personal touches.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Drummond Dental group are caring and friendly. They will always go the extra distance to satisfy the customer. The dentists are highly skilled and delicate in their work.**

★★★★★ by Anon on 2014-06-11

Drummond Dental group are caring and friendly. They will always go the extra distance to satisfy the customer. The dentists are highly skilled and delicate in their work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**very friendly and helpful staff**

★★★★★ by Anon on 2014-06-09

very friendly and helpful staff

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great experience Dr. Konanek. Excellent cleaning job by your your dental hygienist, professional, experienced and very pleasant. I would have loved to have had a before and after screen shot of my teeth. The monitor showed me an in progress photo, which was great, but the end result was not showed on screen or in a mirror. My wife was VERY impressed**



**with the cleaning (coffee stains, etc), now we can kiss again!  
Very friendly staff, insurance went through like a breeze. A++  
rating, Thanks!**

★★★★★ by ALDEN MORRIS- CYR on 2014-06-09

Great experience Dr. Konanek. Excellent cleaning job by your your dental hygienist, professional, experienced and very pleasant. I would have loved to have had a before and after screen shot of my teeth. The monitor showed me an in progress photo, which was great, but the end result was not showed on screen or in a mirror. My wife was VERY impressed with the cleaning (coffee stains, etc), now we can kiss again! Very friendly staff, insurance went through like a breeze. A++ rating, Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**the staff is always so pleasant, smiling and attentive, polite and courteous. During my last visit, Dental hygienist Sonia remembered me and a conversation we had had and asked me about it and I found it amazing that she remembered something personal about me. Shows interest in her patients, I felt valued. Dr Turcotte is always very professional and fun and I wouldn't change dentists for anything... I feel special when I come there, other places in the past I felt like a number, here I'm taken care of and I feel part of your group. thanks and don't change, its such a welcoming place.**

★★★★★ by CONNIE MANNA on 2014-06-07

the staff is always so pleasant, smiling and attentive, polite and courteous. During my last visit, Dental hygienist Sonia remembered me and a conversation we had had and asked me about it and I found it amazing that she remembered something personal about me. Shows interest in her patients, I felt valued. Dr Turcotte is always very professional and fun and I wouldn't change dentists for anything... I feel special when I come there, other places in the past I felt like a number, here I'm taken care of and I feel part of your group. thanks and don't change, its such a welcoming place.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, I am very pleased. I know that I'm in great hands.**

★★★★★ by VITTORIO ROSSI on 2014-06-04

As always, I am very pleased. I know that I'm in great hands.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service professional dentist and great staff. Have referred family, friends and co-workers who share the same opinion.**

★★★★★ by DEBBIE PAUL on 2014-06-03

Excellent service professional dentist and great staff. Have referred family, friends and co-workers who share the same opinion.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fantastic dentist office - Professional and friendly staff.**

★★★★★ by ZACH KARIM on 2014-05-29

Fantastic dentist office - Professional and friendly staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Premierement, mon dentiste ( ANTONY TURCOTTE ) fait un travail remarquable, il est OVER THE TOP !!! A la reception les filles sont toujours souriantes, et me donne un service personnaliser. Un Gros Merci a toute l'equipe. Andre Roy P.S : Continuer votre beau travail.....FELICITATION !!**

★★★★★ by ANDRE ROY on 2014-05-25

Premierement, mon dentiste ( ANTONY TURCOTTE ) fait un travail remarquable, il est OVER THE TOP !!! A la reception les filles sont toujours souriantes, et me donne un service personnaliser. Un Gros Merci a toute l'equipe. Andre Roy P.S : Continuer votre beau travail.....FELICITATION !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Overall it was a very good experience. Everyone was very caring, helpful and kind. I was felt treated like an individual and a human being. I will definitely come back... Thank you**

★★★★★ by Anon on 2014-05-21

Overall it was a very good experience. Everyone was very caring, helpful and kind. I was felt treated like an individual and a human being. I will definitely come back... Thank you

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**All the staff are being cooperative.**

★★★★★ by ROWENA DESPI on 2014-05-17

All the staff are being cooperative.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great staff from receptionist, to hygienist to dentists!**

★★★★★ by JURATE ULECKAS on 2014-05-15

Great staff from receptionist, to hygienist to dentists!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**slight problem with clearing of residual liquids during cleaning, possible positioning in the chair problem, not sure**

★★★★★ by GARRY GROSKO on 2014-05-14

slight problem with clearing of residual liquids during cleaning, possible positioning in the chair problem, not sure

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very punctual, friendly and professional staff. Very thorough in treatments.**

★★★★★ by Anon on 2014-05-11

Very punctual, friendly and professional staff. Very thorough in treatments.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great warm and friendly people**

★★★★★ by on 2014-05-09

Great warm and friendly people

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Outstanding from all aspects**

★★★★★ by MAZEN NASSAR on 2014-05-09

Outstanding from all aspects

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The people were caring, helpful and polite.**

★★★★★ by CLAUDIA WEIJERS on 2014-05-08

The people were caring, helpful and polite.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**i always like to come and visit. i could find someone closer to me, but i come all the way downtown for you. you always explain things to me, like how i get plaque on my teeth, and how i should clean them better, which is very helpful. i feel like a human being, not just a lump in a chair to be worked on... very nice.**

★★★★★ by Anon on 2014-05-08

i always like to come and visit. i could find someone closer to me, but i come all the way downtown for you. you always explain things to me, like how i get plaque on my teeth, and how i should clean them better, which is very helpful. i feel like a human being, not just a lump in a chair to be worked on... very nice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Anthony is great and his assistant is soooo nice!**

★★★★★ by SIMON DUROCHER on 2014-05-01

Anthony is great and his assistant is soooo nice!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I feel welcomed when I go to Drummond Dental Group. All the team is competent and professional. I really like the fact that I**

**can submit my dental claim electronically and directly from the dentist office. As I work downtown this is a perfect location and helps me save time during the day.**

★★★★★ by YOUSSEF JARDANEH on 2014-04-24

I feel welcomed when I go to Drummond Dental Group. All the team is competent and professional. I really like the fact that I can submit my dental claim electronically and directly from the dentist office. As I work downtown this is a perfect location and helps me save time during the day.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**all good!**

★★★★★ by SUSAN MCKINNON BELL on 2014-04-23

all good!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service**

★★★★★ by GEORGE MANDL on 2014-04-23

Excellent service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent Service and great employees!**

★★★★★ by Anon on 2014-04-18

Excellent Service and great employees!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## No comments all good

★★★★★ by CHRISTINE KOZAK on 2014-04-18

No comments all good

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent professional and personal service

★★★★★ by GEORGE MANDL on 2014-04-17

Excellent professional and personal service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent

★★★★★ by ROBERT VERRALL on 2014-04-17

Excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent professional and personal service.

★★★★★ by GEORGE MANDL on 2014-04-17

Excellent professional and personal service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Superb

★★★★★ by MICHAEL FLEISCHER on 2014-04-16

Superb

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service from Dr. Konanek and his team, it is always a pleasure. Best regards, Lynda Gathercole.**

★★★★★ by LYNDA GATHERCOLE on 2014-04-15

Excellent service from Dr. Konanek and his team, it is always a pleasure. Best regards, Lynda Gathercole.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everyone is so attentive, friendly and genuinely nice. Dr Konanec and his assistant Fareeda worked for almost a year on "giving me my smile" back exceeding all my expectations and making me feel at ease each time I was there. I now I feel much more confident and love to smile even more. :) I would recommend them to anyone!**

★★★★★ by NATALIA COZARI on 2014-04-11

Everyone is so attentive, friendly and genuinely nice. Dr Konanec and his assistant Fareeda worked for almost a year on "giving me my smile" back exceeding all my expectations and making me feel at ease each time I was there. I now I feel much more confident and love to smile even more. :) I would recommend them to anyone!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly, quick and professional service as always!**

★★★★★ by CATHERINE POIRIER-BLAIS on 2014-04-10



Friendly, quick and professional service as always!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I appreciate your treatment.**

★★★★★ by Anon on 2014-04-09

I appreciate your treatment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The dentist is very comprehensive of nervous patients' apprehensions and willing to explain what are the procedures being done, and the staff is very friendly and nice.**

★★★★★ by CATHERINE LAGACE on 2014-04-09

The dentist is very comprehensive of nervous patients' apprehensions and willing to explain what are the procedures being done, and the staff is very friendly and nice.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The office clerks are amazingly nice and comprehensive. I'm very fond of them even if I see them only once every 6 months. Les conseils de l'hygiéniste dentaire (Kayla) m'ont été d'une grande aide. Merci!**

★★★★★ by SIMON DUROCHER on 2014-04-09

The office clerks are amazingly nice and comprehensive. I'm very fond of them even if I see them only once every 6 months. Les conseils de l'hygiéniste dentaire (Kayla) m'ont été d'une grande aide. Merci!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The team was very welcoming extremely friendly.**

★★★★★ by ROSA GULLO on 2014-04-09

The team was very welcoming extremely friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Fast friendly service.**

★★★★★ by MIRIAM POVER on 2014-04-06

Fast friendly service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**top marks all around -as positive an experience as a root canal can possibly be! and 70's soft rock! best -ryan**

★★★★★ by RYAN MOREY on 2014-04-03

top marks all around -as positive an experience as a root canal can possibly be! and 70's soft rock! best -ryan

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Friendly, knowledgeable, attention to detail, great hands.**

★★★★★ by Anon on 2014-04-03

Friendly, knowledgeable, attention to detail, great hands.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, staff was courteous and very professional. I am very satisfied with their outstanding service.**

★★★★★ by PAUL SANCHEZ on 2014-04-03

As always, staff was courteous and very professional. I am very satisfied with their outstanding service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very professional**

★★★★★ by VICTOR SIOKALO on 2014-04-03

Very professional

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr Turcotte is very knowlegable and professionnal. He takes the time to answer my questions thoroughly. The entire staff is friendly and always smiling.**

★★★★★ by CRYSTAL GARNETT on 2014-03-29

Dr Turcotte is very knowlegable and professionnal. He takes the time to answer my questions thoroughly. The entire staff is friendly and always smiling.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent service, no wait time, all staff are friendly, an inviting atmosphere, its hard to believe a visit to the dentist can be so pleasant. They make you smile, no punn intended :)**

★★★★★ by DONNA KENNEDY on 2014-03-28

Excellent service, no wait time, all staff are friendly, an inviting atmosphere, its hard to believe a visit to the dentist can be so pleasant. They make you smile, no punn intended :)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always, when arriving at the office, I am greeted with a warm smile from the receptionists. Excellent care is a given and procedures are well explained before they are undertaken. I highly recommend this dental group to all who are looking for exceptional service.**

★★★★★ by LINDA SIOKALO on 2014-03-26

As always, when arriving at the office, I am greeted with a warm smile from the receptionists. Excellent care is a given and procedures are well explained before they are undertaken. I highly recommend this dental group to all who are looking for exceptional service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Superb service from Corrine, Dr T Flanagan, and Maria at reception desk.**

★★★★★ by PATRICIA BROCK on 2014-03-26

Superb service from Corrine, Dr T Flanagan, and Maria at reception desk.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The treatment was excellent.**

★★★★★ by TIM HINE on 2014-03-26

The treatment was excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent as usual!**

★★★★★ by DOMENIC SILVAGGIO on 2014-03-26

Excellent as usual!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everyone is very friendly! Most people dread going to the dentist, and I was one of them until I began coming to DDG! Love you all!**

★★★★★ by ANDREA GROSKO on 2014-03-21

Everyone is very friendly! Most people dread going to the dentist, and I was one of them until I began coming to DDG! Love you all!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Everyone at the office was really friendly and nice!**

★★★★★ by SARA PEELING on 2014-03-20

Everyone at the office was really friendly and nice!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Much as I dislike dental work, coming to your clinic is like visiting a friend. All of your staff are friendly and welcoming. The dental care that I receive is first rate.**

★★★★★ by ROGER PERRAULT on 2014-03-20

Much as I dislike dental work, coming to your clinic is like visiting a friend. All of your staff are friendly and welcoming. The dental care that I receive is first rate.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr Turcotte is simply an amazing, kind dentist. I've been with him for a few years and cannot be happier.**

★★★★★ by MICHAL BLUMA on 2014-03-19

Dr Turcotte is simply an amazing, kind dentist. I've been with him for a few years and cannot be happier.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Great great reception! L**

★★★★★ by Anon on 2014-03-15

Great great reception! L

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The professional and friendly manner of the team make what could be an unpleasant experience a pleasure every time.**

★★★★★ by EVA NEILL on 2014-03-15

The professional and friendly manner of the team make what could be an unpleasant experience a pleasure every time.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## pleasant as usual

★★★★★ by ROBERT VERRALL on 2014-03-13

pleasant as usual

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Cleanings are fast. Everybody is SO nice. Even brought my baby-by to meet all the lovely people...and her future hygienists and dentists:)**

★★★★★ by Anon on 2014-03-13

Cleanings are fast. Everybody is SO nice. Even brought my baby-by to meet all the lovely people...and her future hygienists and dentists:)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Très bonne expérience auprès de professionnel qualifié!**

★★★★★ by JULIE COULOMBE on 2014-03-12

Très bonne expérience auprès de professionnel qualifié!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Always a pleasure to see everybody's smile when I go to my appointments.**

★★★★★ by SUZIE LAMBERT on 2014-03-11

Always a pleasure to see everybody's smile when I go to my appointments.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Very pleased with the care.Parking the car is difficult.**

★★★★★ by FREDERIC OLIN on 2014-03-11

Very pleased with the care.Parking the car is difficult.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**You are all kind, thorough and provide high quality work.**

★★★★★ by TAMARACK MARGAR VERRALL on 2014-03-08

You are all kind, thorough and provide high quality work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The Front Desk Staff (Silva, Maria) are very curious and professional and knowledgeable of their work. They answer all my questions and provide any assistance that I may need, with a Smile !. The Hygenist (Kayla) was very good and did a great job of cleaning my teeth. She was very thorough, informative and answered any questions that I had regarding my teeth and gums. The Dentists (Dr. Konanec and Dr. Turcotte), are very good. They both ensure no pain is felt and do their utmost to make sure of it when doing their procedures. They are informative, knowledgeable, help you understand the stae of what is going on in your mouth and offer the best solutions to ensure a comfortable bite and provide you with a beautiful Smile ! Thank you all at Drummond Dental Group.... :) :) :).**

★★★★★ by DARIO SISTI on 2014-02-28

The Front Desk Staff (Silva, Maria) are very curious and professional and knowledgeable of their work. They answer all my questions and provide any assistance that I may need, with a Smile !. The Hygenist (Kayla) was very good and did a great job of cleaning my teeth. She was very thorough, informative and answered any questions that I had regarding my teeth and gums. The Dentists (Dr. Konanec and Dr. Turcotte), are very good. They



both ensure no pain is felt and do their utmost to make sure of it when doing their procedures. They are informative, knowledgeable, help you understand the state of what is going on in your mouth and offer the best solutions to ensure a comfortable bite and provide you with a beautiful Smile ! Thank you all at Drummond Dental Group.... :) :).

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The dental cleaning & dental exam was perfect. Receptionists were very courteous & helpful.**

★★★★★ by MARK TONER on 2014-02-27

The dental cleaning & dental exam was perfect. Receptionists were very courteous & helpful.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**wonderful team. from receptionist to hygienist to dentist.**

★★★★★ by LIANE SCHINASI on 2014-02-25

wonderful team. from receptionist to hygienist to dentist.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Much as I dislike dental work, coming to your clinic is always a pleasure.**

★★★★★ by ROGER PERRAULT on 2014-02-25

Much as I dislike dental work, coming to your clinic is always a pleasure.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Welcoming receptionists, always smiling and addressing me by name. Very personal and appreciated. Corinne was new to me and she introduced herself and was very pleasant and worked efficiently, very personable - easy going. Dr Turcotte remembered I had back surgery and asked how I was doing and I was suprised as I'm sure he has alot of patients, but the fact that he remembered me, makes me feel like a person and not a 'number'. Love you guys ! You are a great group.**

★★★★★ by CONNIE MANNA on 2014-02-20

Welcoming receptionists, always smiling and addressing me by name. Very personal and appreciated. Corinne was new to me and she introduced herself and was very pleasant and worked efficiently, very personable - easy going. Dr Turcotte remembered I had back surgery and asked how I was doing and I was suprised as I'm sure he has alot of patients, but the fact that he remembered me, makes me feel like a person and not a 'number'. Love you guys ! You are a great group.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**TRES PONCTUELLE - TRES PROFESSIONELLE - TRES EFFICACE - TRES PROPRE - TRES TRES BIEN**

★★★★★ by CHRISTOPHE RITOUX on 2014-02-19

TRES PONCTUELLE - TRES PROFESSIONELLE - TRES EFFICACE - TRES PROPRE - TRES TRES BIEN

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Service is friendly and professional from the beginning of the visit to the end.**

★★★★★ by JOHN SIMS on 2014-02-18

Service is friendly and professional from the beginning of the visit to the end.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Excellent, as always. This time I saw Lori for cleaning and the 6 month check. Painless and pleasant as always with Lori.**

★★★★★ by MICHAEL HENDRICKS on 2014-02-18

Excellent, as always. This time I saw Lori for cleaning and the 6 month check. Painless and pleasant as always with Lori.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I was at the DDG for my semi-annual cleaning and check-up with Lori. As usual when seeing Lori, the care was excellent, PAINLESS, and pleasant even for someone who has challenges concerning dentistry. The only problem was that, when the examination was finished, Lori explained the additional work on my gums that needed to be done and then told me I had to see the Coordinator of Services, Lynn, to establish the cost for this work and make the appointment. I was not prepared for this discussion and I asked Lori if I could do this from home. I felt intimidated, under pressure, to make a decision for which I was not equipped at that moment (I am old and could not remember how much money was left in my dentistry budget for 2014). But it seems I had to do it immediately so I made a mistake and agreed to a payment that later proved to be overbudget for 2013. The result was that the appointment has since been cancelled and now I have no treatment plan for the rest of the year. And, yes, I do recommend DDG to people I like but I never tell people I do not like -- why share a good thing with them?**

★★★★★ by Anon on 2014-02-18

I was at the DDG for my semi-annual cleaning and check-up with Lori. As usual when seeing Lori, the care was excellent, PAINLESS, and pleasant even for someone who has challenges concerning dentistry. The only problem was that, when the examination was finished, Lori explained the additional work on my gums that needed to be done and then told me I had

to see the Coordinator of Services, Lynn, to establish the cost for this work and make the appointment. I was not prepared for this discussion and I asked Lori if I could do this from home. I felt intimidated, under pressure, to make a decision for which I was not equipped at that moment (I am old and could not remember how much money was left in my dentistry budget for 2014). But it seems I had to do it immediately so I made a mistake and agreed to a payment that later proved to be overbudget for 2013. The result was that the appointment has since been cancelled and now I have no treatment plan for the rest of the year. And, yes, I do recommend DDG to people I like but I never tell people I do not like -- why share a good thing with them?

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I received fantastic service!**

★★★★★ by MELISSA DIRE on 2014-02-15

I received fantastic service!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **always a pleasant experience**

★★★★★ by SIDNEY LEAHY on 2014-02-15

always a pleasant experience

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The moment one sets foot in the outer office, one feels welcome and safe. The entire staff shares this welcoming and nurturing. We know all the Dentist jokes and so do they but none apply, except for shared good humour. I've been going to one dentist or another for six decades; none compare to Drummond Dental Group --- except for the founding Flanagans,**

**to whose office on Sherbrooke my wife and i began going some two decades ago. Peace & Blessings Ari Snyder**

★★★★★ by ARI SNYDER on 2014-02-14

The moment one sets foot in the outer office, one feels welcome and safe. The entire staff shares this welcoming and nurturing. We know all the Dentist jokes and so do they but none apply, except for shared good humour. I've been going to one dentist or another for six decades; none compare to Drummond Dental Group --- except for the founding Flanagans, to whose office on Sherbrooke my wife and i began going some two decades ago. Peace & Blessings Ari Snyder

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr. Konanec not only has the education, expertise and compassion of a great dentist, he's a sculptor whose precision and aesthetic are as much a part of his care as his practice. I highly recommend him.**

★★★★★ by MELANIE MITZNER on 2014-02-14

Dr. Konanec not only has the education, expertise and compassion of a great dentist, he's a sculptor whose precision and aesthetic are as much a part of his care as his practice. I highly recommend him.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Considerate and professional....with a smile!**

★★★★★ by WILLIAM LUKACHUK on 2014-02-13

Considerate and professional....with a smile!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Dr.Konanec was ever so gentle and caring...didn't hurt me at all!! Ihate going to dentist but not to Dr.K.**

★★★★★ by WILLIAM HOLOWKA on 2014-02-13

Dr.Konanec was ever so gentle and caring...didn't hurt me at all!! Ihate going to dentist but not to Dr.K.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**The best.**

★★★★★ by Anon on 2014-01-29

The best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**I think this is the 2nd time I've...**

★★★★★ by CARLOS DA COSTA FRIAS on 2013-06-11

I think this is the 2nd time I've reviewed anything online - but they deserve it. The whole experience is a blend of friendliness, professionalism and executive treatment. Exactly what I was looking for. From the staff, to the technicians, to the doctors - the place is an up beat environment and really makes one feel at home. I found this clinic through google search - and I can't be happier. What a thoroughly pleasant experience. And to top it, they have text message and email reminders for appointments. This is my clinic for life - unless they change the staff. They make all the difference.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Un nouveau sens la sant dentaire**

★★★★★ by BRUNO FORTIER on 2013-05-22

Depuis 2 ans j'ai obtenu des conseils avisés sur la santé dentaire au point où cela change ma santé en général. J'ai hâte d'y retourner pour constater les progrès des nouveaux modes d'hygiène, Les membres de cette clinique ont également hâte de me revoir . Félicitations

**NPS: N/A**

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### **Very happy and caring personnel...**

★★★★★ by CHRISTINE BEDARD on 2013-04-14

Very happy and caring personnel and amazing service!

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **I was in and out quickly for a...**

★★★★★ by Anon on 2013-04-13

I was in and out quickly for a filling. My dentist didn't argue with my request for him to use of a dam. The front desk is always courteous and clear.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **My dental cleaning was very comprehensive...**

★★★★★ by MEILAN RICHARD CARR on 2013-04-12

My dental cleaning was very comprehensive and done with care and professionalism. The fact that they always check for any soft tissue abnormalities such as tongue cancers etc. is very comforting. Dr. Flanagan takes excellent care of me.

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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## My cleaning was great !! Excellent...

★★★★★ by Anon on 2013-04-12

My cleaning was great !! Excellent care and very friendly - very caring professionals.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Did you say GOLD???

★★★★★ by Patrice Dagenais on 2013-04-12

Attention everyone!!! I had a gold filling done recently by Dr Konanec and it is the best thing any dentist ever did for me! Dr Konanec is part of a rare group that still perform this very delicate technique of gold inlays and onlays. WOW! my gold tooth is the most comfortable treatment I ever had. Congratulations to the entire team for their friendly attitude and beautiful smiles! Keep up the good work!!!!

NPS: N/A

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## Friendly, professional. Always...

★★★★★ by EMILY VIOLET ARCHER on 2013-04-12

Friendly, professional. Always on time. Great with young children.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I look forward to going to the...

★★★★★ by Anon on 2013-04-12

I look forward to going to the dentist! Great atmosphere and very professional! Dr. Konanec is wonderful!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent service

★★★★★ by Anon on 2013-04-12

Excellent service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## everything was lovely! love the...

★★★★★ by ALEXANDRA MARCEAU on 2013-04-12

everything was lovely! love the work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Dr. Turcotte and his assistant...

★★★★★ by ZEINA SHBAKLO on 2013-04-12

Dr. Turcotte and his assistant are very nice and professional. Kylie is a very cheerful person, it is nice to have someone around like her in the clinic.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I was very impressed, with the...

★★★★★ by KATHLEEN TAYLOR on 2013-04-11

I was very impressed, with the staff and their friendliness and the work which was carried out.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## excellent service

★★★★★ by EMMANUEL SORET on 2013-04-11

excellent service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Everything was fine, but I missed...

★★★★★ by DAVID MOON on 2013-04-10

Everything was fine, but I missed Mary!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I give your dental group an A Plus...

★★★★★ by LOUISE SIMARD on 2013-04-10

I give your dental group an A Plus for their cheerful and good professional attitude and service with a smile. Like me, many people fear their dental visit and you have made mine a pleasant one and will not hesitate to go back for my check up and control. Keep up the good work.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Thank you to a wonderful staff...

★★★★★ by Anon on 2013-04-10

Thank you to a wonderful staff for taking such great care of me!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent, thoughtful, punctual...

★★★★★ by Anon on 2013-04-10

Excellent, thoughtful, punctual and thoroughly professional service. To be highly recommended.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## An excelent ambaince and smiling...

★★★★★ by BRUNO FORTIER on 2013-04-09

An excelent ambaince and smiling time Thank you

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Always top notch. If we can get...

★★★★★ by Anon on 2013-04-09

Always top notch. If we can get Dr. Konanec to stop singing show tunes while he's performing exams it will be perfect!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent

★★★★★ by CELINE GIANGI on 2013-04-09

Above average service with a superior personal touch, very friendly and helpful staff. Will make you enjoy going to the dentist and want to go more often.

NPS: N/A

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## Great service and care!

★★★★★ by SHELLEY SOLOMON on 2013-04-06

Great service and care!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Higly satisfying experience, highly...

★★★★★ by DAVID FISH on 2013-04-05

Higly satisfying experience, highly professional, very friendly and courteous.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very Professional and friendly...

★★★★★ by LUIGI PICCIOLA on 2013-04-04

Very Professional and friendly staff.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Really pleasurabe experience-staff...

★★★★★ by EARL KAUFMAN on 2013-04-03

Really pleasurabe experience-staff as well as ALWAYS Dr Taras Extremely professional and competent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Very happy with the dental care...

★★★★★ by Anon on 2013-04-03

Very happy with the dental care I have received over past 10 years.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## always like to go and see my dentist...

★★★★★ by CHRISTINE KOZAK on 2013-03-29

always like to go and see my dentist ! :o)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## The doctor is very professional...

★★★★★ by WEI-LI MENG on 2013-03-28

The doctor is very professional and friendly. Everyone is so friendly and the atmosphere is friendly.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent service! Friendly staff,...

★★★★★ by DONNA HUM on 2013-03-28

Excellent service! Friendly staff, , professional and excellent, thorough cleaning by the hygienist, and careful, personal checkup from the dentist. I always feel I am well cared for, and I can trust the professional expertise provided. Thank you very, very much!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Terrific, as always.

★★★★★ by KATHLEEN HOLDEN on 2013-03-28

Terrific, as always.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## You are all the best!

★★★★★ by ALAN DOLAN on 2013-03-28

You are all the best!

NPS: N/A

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## Excellent service! Dr. Turcotte...

★★★★★ by MIRABELL EBOKA on 2013-03-27

Excellent service! Dr. Turcotte and staff are amazing

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent service

★★★★★ by Anon on 2013-03-27

I chose Dr. Turcotte randomly and I've received excellent service from both him and the staff. Every person at DDG is courteous and procedures never run late. They are also flexible and work with the patient to provide great service.

NPS: N/A

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## As always, from the moment I walked...

★★★★★ by on 2013-03-27

As always, from the moment I walked in to the moment I left, everything was done professionally

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Thorough cleaning and check-up...

★★★★★ by Anon on 2013-03-27

Thorough cleaning and check-up - very accommodating when I needed to change the time of my appointment.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Great staff - Excellent service.

★★★★★ by BIAGIO MALAGISI on 2013-03-26

Great staff - Excellent service. Thanks!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Kayla was great. My appointment...

★★★★★ by Anon on 2013-03-25

Kayla was great. My appointment started 5-10 min late- that's my only critique given that I was on lunch.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Provided excellent cleaning service.

★★★★★ by Anon on 2013-03-23

Provided excellent cleaning service. Recent dentist to the practice is not aware of the business of patient care (versus technical content) and I have to find a new dentist in the next month to repeat the service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Superb dental assistant, receptionists,...

★★★★★ by Anon on 2013-03-22

Superb dental assistant, receptionists, and dentist!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Le service est excellent.

★★★★★ by Anon on 2013-03-21

Le service est excellent.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## My experience was good, but I felt...

★★★★★ by Anon on 2013-03-20

My experience was good, but I felt my cleaning was more thorough on previous visits. I am also dissapointed there is no longer a discount for uninsured patients. Your prices keep increasing and it is making it hard to practice good oral hygiene when it comes at such a high price. I would like to know why the discount was removed?

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## The dentist is highly professional...

★★★★★ by Anon on 2013-03-20

The dentist is highly professional and the staff are friendly and welcoming.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## very good and friendly service.

★★★★★ by BENOIT DE SCHUTTER on 2013-03-20

very good and friendly service.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Although there are many other things...

★★★★★ by Anon on 2013-03-20

Although there are many other things I rather do than get 2 teeth drilled, my overall experience was very pleasant.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Professional and friendly. Always...

★★★★★ by VINCENZO SALTARELLI on 2013-03-19

Professional and friendly. Always a good experience.

NPS: N/A

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## Same as always---Excellent

★★★★★ by EARL KAUFMAN on 2013-03-19

Same as always---Excellent

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Friendly staff! Dr Konanec is great...

★★★★★ by Anon on 2013-03-18

Friendly staff! Dr Konanec is great the rooms are very cluttered and Dr Konanec's room ceiling vent was very dirty which... could be improved!!!!!! Overall great service

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent. Perhaps the doctor's...

★★★★★ by Anon on 2013-03-18

Excellent. Perhaps the doctor's assistant was so enthralled with a spectavcle she saw that sometimes it was a little overwhelming.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Excellent!

★★★★★ by LORI MANON-OG on 2013-03-17

Excellent!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## I have been visiting Dr Taras Conanec...

★★★★★ by ANDREI BORIS on 2013-03-15

I have been visiting Dr Taras Conanec for over four years and keep coming back because he is highly qualified professional who really takes care of my teeth. I am also very pleased with all the staff, who were kind and very helpful. Thanks!

NPS: 

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## J'y allais pour une carie... Mais...

★★★★★ by NATHALIE PAQUIN on 2013-03-13

J'y allais pour une carie... Mais très efficace et je n'ai rien senti lors de la piqure et le traitement...

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## The service I received was professional...

★★★★★ by Anon on 2013-03-13

The service I received was professional and informative.

NPS: 

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## It was great!

★★★★★ by ANDREW LYSOWYCH on 2013-03-12

It was great!

NPS: 

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## Expérience excellente. Personnel...

★★★★★ by on 2013-03-09

Expérience excellente. Personnel courtois et compétent. Rien à redire. Je recommanderais la clinique à quiconque.

NPS: 

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## Excellent as always!

★★★★★ by LORI MANON-OG on 2013-03-09

Excellent as always!

NPS: 

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## Amazing doctors and support team!

★★★★★ by LYNNE CHARADE on 2013-03-09

Amazing doctors and support team! Thanks for making my very first dental treatment experience the best! :)

NPS: N/A

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## I have no complaint about the dental...

★★★★★ by FUMIKO IKAWA-SMITH on 2013-03-07

I have no complaint about the dental examination and cleaning itself. The reimbursement from the insurance company was also handled extremely efficiently, in comparison to the experiences I have with another practitioner. I would, however, prefer to receive a card about the next appointment, as you used to provide. I am sure you will remind me of it by e-mail, but until then, all I have in the next few months is what I scribbled on my Agenda while sitting in the dental chair. I may miss it, while arranging other

engagements. A solid card, which I can place in a folder along with other reminders of similar nature, would be helpful. .

NPS: 

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### **Dr. And technician make every visit...**

★★★★★ by DAVID BALDONI on 2013-03-06

Dr. And technician make every visit a pleasant experience no matter the procedure one is undergoing. Everyone takes a genuine interest in you as a patient with courteous and efficient service and this is based on my experience as a patient for over 20 years.

NPS: 

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### **As usual**

★★★★★ by MICHEL LANGLOIS on 2013-03-06

As usual

NPS: 

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### **It is an encounter with a very...**

★★★★★ by RICARDO ZUNIGA on 2013-03-02

It is an encounter with a very well oiled team of dentists, assistants and secretaries — all cheerful, efficient and enjoying a good equipment of up-to-date instruments. They are also well inserted in other professional relations with periodontists and technical providers of complementary elements.

NPS: 

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## Too expensive

★★★★★ by Anon on 2013-02-28

Too expensive

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## Dr. Taras and and the staff are...

★★★★★ by SEAN MICHAEL DEEGAN on 2013-02-28

Dr. Taras and and the staff are top shelf! Lorianne is an awesome hygienist and the whole experience is extremely positive! Great job !!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## As always, the professionals at...

★★★★★ by DAVID FISH on 2013-02-28

As always, the professionals at Drummond Dental Group were kind, cheerful and competent. Yesterday I asked to be fitted in on short notice, and was accommodated the same day, which is consistent with my experience over many years. I have recommended you to friends and colleagues, and continue to do so with pleasure.

NPS: 

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## Timely and friendly.

★★★★★ by Anon on 2013-02-28

Timely and friendly.

NPS: N/A

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## **I was more than satisfied. I found...**

★★★★★ by SUSAN BALOGH on 2013-02-27

I was more than satisfied. I found Kelly to be extremely thorough and she explained each procedure very professionally, ditto for Dr. Flanagan.

NPS: 

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## **Once again, the service was friendly,...**

★★★★★ by DAVID HOOD on 2013-02-27

Once again, the service was friendly, professional and on time. Perhaps, doctors could try to follow this example! Thanks to Lynne, Kayla and Dr. Konanec.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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## **Both my kids love Dr. Konanec and...**

★★★★★ by Anon on 2013-02-27

Both my kids love Dr. Konanec and the staff at the dental clinic. My 3 year-old's first visit to the dentist was so enjoyable that he wants to go back. The attention given to each patient and the calm atmosphere make for a very enjoyable experience. Good work team!

NPS: 

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## **The quality of care is exceptional,...**

★★★★★ by Anon on 2013-02-26

The quality of care is exceptional, all the staff are pleasant, friendly, and professional. Any questions I have are quickly answered. I would highly recommend Drummond Dental Group.

NPS: 

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### **Expensive !!**

★★★☆☆ by DONALD WATT on 2013-02-26

Expensive !!

NPS: N/A

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### **Very good service. I will recommend...**

★★★★★ by DANIEL LANDREVILLE on 2013-02-25

Very good service. I will recommend Drummond and Dental Group

NPS: 

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### **Professional staff first rate.**

★★★★☆ by ALEJANDRA BERTORINI on 2013-02-23

Professional staff first rate. Clerical staff helpful, friendly and knowledgeable about insurance requirements. Both have patients' interests in view.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Quick appointment. Rapid, efficient...**

★★★★★ by DANA BARAN on 2013-02-21



Quick appointment. Rapid, efficient service. Very good dental hygienists.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always professional dental service,excellent...**

★★★★★ by EARL KAUFMAN on 2013-02-21

As always professional dental service,excellent service and great staff

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**As always the service was excellent.**

★★★★★ by LORRAINE WOO on 2013-02-21

As always the service was excellent. I have been seeing Dr Terrance Flanagan for years and keep coming back because he not only makes me feel comfortable but keeps my teeth healthy. I had a new hygenist, Kyla, who I am also very pleased with. I hope that Kayla is there next time too. Thanks for accomodating by being able to take me early. See you in the fall!

NPS: 

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**Dr. Turcotte was great, as usual!**

★★★★★ by KENNETHA STORY on 2013-02-20

Dr. Turcotte was great, as usual! :-)

NPS: N/A

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**Dr Turcotte and his crew are the...**

★★★★★ by SUZIE LAMBERT on 2013-02-19

Dr Turcotte and his crew are the best.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**very good on a professional level...**

★★★★★ by ASHWAG ALGHAMDI on 2013-02-19

very good on a professional level and also friendly and flixible

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**RATING IS EXCELLENT**

★★★★★ by ERNEST COMEAU on 2013-02-16

RATING IS EXCELLENT

NPS: N/A

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**Friendly, welcoming, punctual,...**

★★★★★ by on 2013-02-16

Friendly, welcoming, punctual, extremely professional, knowledgeable, meticulous what can one ask more....!!!!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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**Perfect, as usual, both on the...**

★★★★★ by BIANCA ZAGOLIN on 2013-02-15

Perfect, as usual, both on the professional level and the personal one.

NPS: 

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### Great service!

★★★★★ by Anon on 2013-02-15

The best dental service in montreal!

NPS: N/A

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### I had a nice visit. I'm usually...

★★★★★ by NATHALIE PAQUIN on 2013-02-14

I had a nice visit. I'm usually not comfortable with dentistry, but this visit was nice. Especially my dental hygienist, she was very nice and made me comfortable and explaining things to me. She is very good at what she does.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### Service great as usual. Your new...

★★★★★ by SEAN SIROIS on 2013-02-14

Service great as usual. Your new airfreshener at reception is unnecessary and actually very offensive. I don't see the need to put more chemicals in my body. Thanks, Sean.

NPS: 

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### Service was honest and factual.

★★★★★ by Anon on 2013-02-14

Service was honest and factual. I prefer your dental office to my last one. Thanks for everything you`ve done, keep up the good work!

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **As far as I'm concerned "Drummond...**

★★★★★ by CLAUDE SOUMEILHAN on 2013-02-13

As far as I'm concerned "Drummond Dental Group" is an association of pleasant partners with a high degree of professionalism and honesty.

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **Everyone is always so welcoming.**

★★★★★ by DENISE XENOS on 2013-02-12

Everyone is always so welcoming. My teeth are in good hands :)

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **punctual, courteous, efficient,...**

★★★★★ by LOUISE BALZAMO on 2013-02-09

punctual, courteous, efficient, and caring staff

NPS: 

0	1	2	3	4	5	6	7	8	9	10
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### **I would have liked to receive floss...**

★★★★★ by Anon on 2013-02-07

I would have liked to receive floss and a mini toothpaste bottle at the end of my appointment with the hygienist (in addition to the toothbrush). Overall friendly service as usual.

**NPS: N/A**

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### **Dr. Lloyd Flanagan is WONDERFUL...**

★★★★★ by on 2013-02-07

Dr. Lloyd Flanagan is WONDERFUL he puts you at ease and always tells you in advance what he will do next. The staff is friendly and kind. Hate going to the dentist but everyone makes it as enjoyable as it can be!! Karen

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **Very professional and friendly...**

★★★★★ by CHRISTOPHER MILLIGAN on 2013-02-07

Very professional and friendly staff

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **no significant waiting time pleasant...**

★★★★★ by ROLA CHBAKLO on 2013-02-07

no significant waiting time pleasant and well informed staff positive environment professional work

**NPS:**

0	1	2	3	4	5	6	7	8	9	10
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### **On time appointment and excellent...**

★★★★★ by Anon on 2013-02-07

On time appointment and excellent care.

NPS: 

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### **The staff at the Drummond Dental...**

★★★★★ by BRIAN STAFFORD on 2013-02-07

The staff at the Drummond Dental Group has raised the bar on customer experience for all other dental offices and you continue to impress. I've had occasion to visit your facilities for both minor and more involved procedures over the past 10 (?) years and everything from the administration of my care to the delivery of services has been exceptional. The proof is in the consistent excellent results we've achieved. An effective balance between personal and professional contact, tight procedures, and state of the art equipment breeds a high degree of confidence in the Group's expertise. Cheers and thanks again!

NPS: 

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### **I only had a brief consultation,...**

★★★★★ by Anon on 2013-02-07

I only had a brief consultation, because I needed a second opinion. Everyone there is so polite and helpful, even people that did not have anything to do with my appointment would offer a smile. I am going to go there from now on.

NPS: 

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