



Please assist us to provide you with the optimum care by answering every applicable question on this form. All information on this form will be kept confidential. Thank you.

PATIENT PERSONAL INFORMATION (circle) Dr. Mr. Mrs. Ms. Miss.

Name: Last _____ First _____ Middle _____

Preferred Name: _____ Birthday (DD/MM/YY): ____/____/____

Home Address: _____ City: _____

Province: _____ Postal Code: _____ Email: _____

I authorize the use of my email address for appointments, notifications & correspondence. Initial _____

Phone Numbers: Home _____ Work _____ Cell _____

WHO MAY WE THANK FOR REFERRING YOU TO OUR CLINIC? _____

If Patient is a Minor: Father's/Mother's/Guardian's Information:

Name: Last _____ First _____ Middle _____

Address (if different from above): _____

City: _____ Province: _____ Postal Code: _____ Email _____

Phone Numbers: Home _____ Work _____ Cellular _____ Other _____

Electronic Insurance Submissions

Due to the Canadian Personal Privacy act, we are UNABLE to access any sufficient information from your insurance company regarding your dental plan. It is YOUR RESPONSIBILITY to know the details involved in your dental plan such as annual maximums, frequencies, and any other limitations. We extend the courtesy to send your insurance claim electronically, however, to avoid any confusion please be aware of the particulars of your plan so you can utilize your benefits to the maximum

Cancellation Policy

Due to the continuous high demand in prime appointment times, we require a MINIMUM 48 HOURS NOTICE per appointment should you require to reschedule your appointment. This is valuable time the Doctor has reserved for you. **In the case that insufficient notice is given a \$50.00 per ½ hour fee will be charged to you.**

I hereby authorize (1) any available insurance benefits to be paid directly to my dentist, (2) the release of my dental health care information for any of my dental health care insurance claim, (3) the use of my dental records by my dentist in any professional manner that he/she determines, (4) the making of videotapes, photographs, and x-rays of my dental care treatment (collectively "My Images"), and (5) my dentist's use of My Images in scientific papers, demonstrations and/or presentations without compensation to me. I agree that to the extent the cost of the dental care provided by my dentist is not covered by insurance, I am obligated to pay him/her such uninsured cost (the "Uninsured Costs") in accordance with his/her payment terms and policies. Finally, I certify that I have read or had read to me the contents of this form and understand the risks and limitations involved with the dental treatment that I am to receive.

Patient/Parent/Guardian signature: _____ Date: _____



DENTAL AND PAYMENT ARRANGEMENTS AND DIRECT BILLING

We are happy to provide two different ways in which your dental visit can be paid. The first, and easiest for patients, is by direct payment (or DIRECT BILLING) to us from your insurance company.

The second is for you to pay the entire bill at the time of service, after which we submit the information to your insurance company on your behalf and they sent the reimbursement cheque directly to you. (NON ASSIGNMENT)

If you choose DIRECT BILLING we REQUIRE you leave a VALID CREDIT CARD NUMBER – NO EXCEPTIONS. This includes dual insurance holders. Direct billing is a courtesy we offer to you, but, unfortunately, oftentimes if a credit card number is not left on file, we are forced to pursue patients for outstanding balances. Neither our staff or patients want to stress numerous phone calls, collections notices or collection companies. You are responsible for updating us with current credit card information if your card on file expires or is cancelled. If the credit card number on file is declined we reserve the right to change your account so you will pay the full amount on the day of your appointment and our insurance company will then reimburse you directly. This credit card will be used for ALL MEMBERS on the account unless otherwise specified.

Balances under \$100.00 will be AUTOMATICALLY charged to the credit card number left on file. We will continue to provide the courtesy of informing you of any outstanding balance in excess of \$100.00 (after insurance has paid) before charging balances to your credit card. In the event we cannot reach you by phone notice or email will be sufficient. Please note, there are instances where your insurance company will respond with coverage amount before you leave the office. If this is the case and there is a balance owing we require PAYMENT IMMEDIATELY to cover the outstanding portion. However, you will be required to leave a credit card number on file and the balance will be cleared as soon as the insurance payment breakdown arrives.

Twelfth & 8th Dental strictly enforces this, and we thank you for understanding and respecting this policy. Please feel free to ask us any questions you may have regarding the above.

I, _____ have read and understood the above policies.

Patient/Guardian Signature: _____ Date: _____

MC or VISA number: _____ Expiry date: _____ CCV# _____

This credit card can be used for (state all members): _____

Insurance information

Name of Insured _____

Name of Insured _____

Insurance company _____

Insurance Company _____

Group # _____ Policy # _____

Group # _____ Policy # _____

Date of birth (MM/DD/YY) _____

Date of Birth (MM/DD/YY) _____

DENTAL HISTORY

Name _____ Nickname _____ Age _____
Referred by _____ How would you rate the condition of your mouth? Excellent Good Fair Poor
Previous Dentist _____ How long have you been a patient? _____ Months/Years
Date of most recent dental exam ____/____/____ Date of most recent x-rays ____/____/____
Date of most recent treatment (other than a cleaning) ____/____/____
I routinely see my dentist every: 3 mo. 4 mo. 6 mo. 12 mo. Not routinely

WHAT IS YOUR IMMEDIATE CONCERN? _____

PLEASE ANSWER YES OR NO TO THE FOLLOWING: YES NO

PERSONAL HISTORY

- Are you fearful of dental treatment? How fearful, on a scale of 1 (least) to 10 (most) [] _____
- Have you had an unfavorable dental experience? _____
- Have you ever had complications from past dental treatment? _____
- Have you ever had trouble getting numb or had any reactions to local anesthetic? _____
- Did you ever have braces, orthodontic treatment or had your bite adjusted, and at what age? _____
- Have you had any teeth removed, missing teeth that never developed or lost teeth due to injury or facial trauma? _____

GUM AND BONE

- Do your gums bleed or are they painful when brushing or flossing? _____
- Have you ever been treated for gum disease or been told you have lost bone around your teeth? _____
- Have you ever noticed an unpleasant taste or odor in your mouth? _____
- Is there anyone with a history of periodontal disease in your family? _____
- Have you ever experienced gum recession? _____
- Have you ever had any teeth become loose on their own (without an injury), or do you have difficulty eating an apple? _____
- Have you experienced a burning or painful sensation in your mouth not related to your teeth? _____

TOOTH STRUCTURE

- Have you had any cavities within the past 3 years? _____
- Does the amount of saliva in your mouth seem too little or do you have difficulty swallowing any food? _____
- Do you feel or notice any holes (i.e. pitting, craters) on the biting surface of your teeth? _____
- Are any teeth sensitive to hot, cold, biting, sweets, or do you avoid brushing any part of your mouth? _____
- Do you have grooves or notches on your teeth near the gum line? _____
- Have you ever broken teeth, chipped teeth, or had a toothache or cracked filling? _____
- Do you frequently get food caught between any teeth? _____

BITE AND JAW JOINT

- Do you have problems with your jaw joint? (pain, sounds, limited opening, locking, popping) _____
- Do you feel like your lower jaw is being pushed back when you try to bite your back teeth together? _____
- Do you avoid or have difficulty chewing gum, carrots, nuts, bagels, baguettes, protein bars, or other hard, dry foods? _____
- In the past 5 years, have your teeth changed (become shorter, thinner, or worn) or has your bite changed? _____
- Are your teeth becoming more crooked, crowded, or overlapped? _____
- Are your teeth developing spaces or becoming more loose? _____
- Do you have trouble finding your bite, or need to squeeze, tap your teeth together, or shift your jaw to make your teeth fit together? _____
- Do you place your tongue between your teeth or close your teeth against your tongue? _____
- Do you chew ice, bite your nails, use your teeth to hold objects, or have any other oral habits? _____
- Do you clench or grind your teeth together in the daytime or make them sore? _____
- Do you have any problems with sleep (i.e. restlessness or teeth grinding), wake up with a headache or an awareness of your teeth? _____
- Do you wear or have you ever worn a bite appliance? _____

SMILE CHARACTERISTICS

- Is there anything about the appearance of your teeth that you would like to change (shape, color, size)? _____
- Have you ever whitened (bleached) your teeth? _____
- Have you felt uncomfortable or self-conscious about the appearance of your teeth? _____
- Have you been disappointed with the appearance of previous dental work? _____

Patient's Signature _____ Date _____

Doctor's Signature _____ Date _____